

TurnaroundProject

MeasurementofSuccess.

Background

FollowingthepublicationofIndicesofdeprivationan dthehighscoreoftheAlamein wardaCommunityConsultationexercisewascarriedout. Theaimoftheconsultation wastoidentifythecommunity'sprioritiesinrelation totheIndicesandtoinforma strategytoreducethegapininequalitiesbetweenthe populationofAlameinwardand thoseintherestofTestValley.

FromthissurveytheTurnaroundProjectevolved.Anum berofprojectswere delivered andin2007theprojectswere reviewedinrelationto theinitialcommunity feed-back. Theactionplanwasreviewedand renewedatthattime ,aligningitwithanumberof strategicdocumentsincludingTheAndoverVisionandthe draftCommunityPlanfor TestValley.

AimsandObjectivesoftheTestway2007Survey

TheTurnaroundProjecthas9overallaims:Learning, Communication,Resident Involvement,Employment,ExternalEnvironment,Policinga ndCrimeReduction,Youth, Health,andShop.

Intheautumnof2007itbecameclearthatweneeded some measureofthesuccessof theprojectodate,andhopefullyacomparisonwitht heCommunityConsultationProject of2005.

Inlookingatthe2005projecttherewerelimitedcrit eriawhichtomakeany worthwhilenumericalcomparison.On9July2005,300 peopleattendedaCommunity day.179peoplesignedintotakepart.Aballsinb inexerciseonthatdayresultedin thefollowingvotesonagreedpriorities.

Priority	Vote
Somewhereforyoungsterstohangout	203
Maketheareafeelsafer	171
Keepplacesclearofdogmessandlitter	158
Footballpitch	141
NewparkandplayareaatKingArthur'sWay	132
Afamilypub	74
ImproveLakearea	72
Improveparking	69
Improvestreetlighting	42

Of the 300 people from the Alamein Ward who attended this event in 2005, the majority-68%-lived in King Arthurs' Way.

dthiseventin2005,themajority-

Questionnaires Design

Our 2007 questionnaire was framed around the priorities from the Community Day to enable some statistical comparison. We designed a questionnaire (Appendix 1) which asked the residents of Alamein ward the same or similar questions to those used in 2005. We also included specific questions relating to where residents lived in the ward, for how long they had lived there and whether or not they had heard about the Turnaround project.

es from the Community Day to questionnaire (Appendix 1) which questions to those used in where residents lived in the ward, they had heard about the

The Questionnaire did not specifically cover questions relating to the following Turnaround aims: Health, Resident Involvement (other than through the Questionnaire itself), and Employment.

elating to the following than through the Questionnaire

Questionnaire Results

In November 2007, Testway sent out 3,001 questionnaires to all the residents in the Alamein Ward. We supplemented those returned direct to us by post, by door to door interviews and telephone calls. We analysed 550 completed questionnaires using SNAP software, (Appendix 2). We had 250 more responses from 2005, and a reasonable response rate of 18.3%.

to all the residents in the tious by post, by door to door ted questionnaires using SNAP residents than the 300 for

Measurement of Success

The table compares the results from the Bins and Balls exercise in July 2005 with the response from 550 questionnaires in November 2007.

exercise in July 2005 with the

Priorities from 2005 Bins & Ball exercise	July 2005	November 2007
Somewhere for youngster to hang out	68%	57%
Make the area feels safer	57%	45% – at night
Keep places clear of dog mess and litter	53%	Litter 62% Dog mess 56%
Football pitch	47%	24%
New park and play area at King Arthurs Way	44%	27%
A family pub	25%	28%
Improve lake area	24%	21%
Improve parking	23%	42%
Improve street lighting	14%	28%

We used traffic light to show whether residents have indicated a change in priority. For areas where results indicated an improvement in the area, we have shaded the table green. In areas where results indicated a decline we have shaded the table red. Where the difference (positive or negative) is less than 4% we have shaded the area amber.

ndicated a change in priority. For area, we have shaded the table veshaded the table red. Where have shaded the area amber.

From these results we can see improvements in 4 areas, and a decline in another 3. (Appendix 3)

Positive priority changes were established in the following areas:

- Football pitch
- New park and play area in King Arthurs Way
- Somewhere for the youngsters to hangout.
- Make the area feelsafer

We were also able to undertake a separate analysis for those residents who lived in King Arthurs Way. It is worth noting that less than half (41%) of the responding residents who lived in King Arthurs Way were Testway tenants.

The results show significant differences - see below.

Priorities from 2005 Bins & Ballsexercise	July 2005	November 2007 - all Alamein ward	November 2007 King Arthurs Way only
Somewhere for youngsters to hangout	68%	57%	69%
Make the area feelsafer	57%	45% - at night	55% at night
Keep places clear of dog mess and litter	53%	Litter 62% Dog mess 56%	Litter 76% Dog mess 56%
Football pitch	47%	24%	43%
New park and play area at King Arthurs Way	44%	27%	40%
A family pub	25%	28%	28%
Improve lake area	24%	21%	34%
Improve parking	23%	42%	64%
Improve street lighting	14%	28%	36%

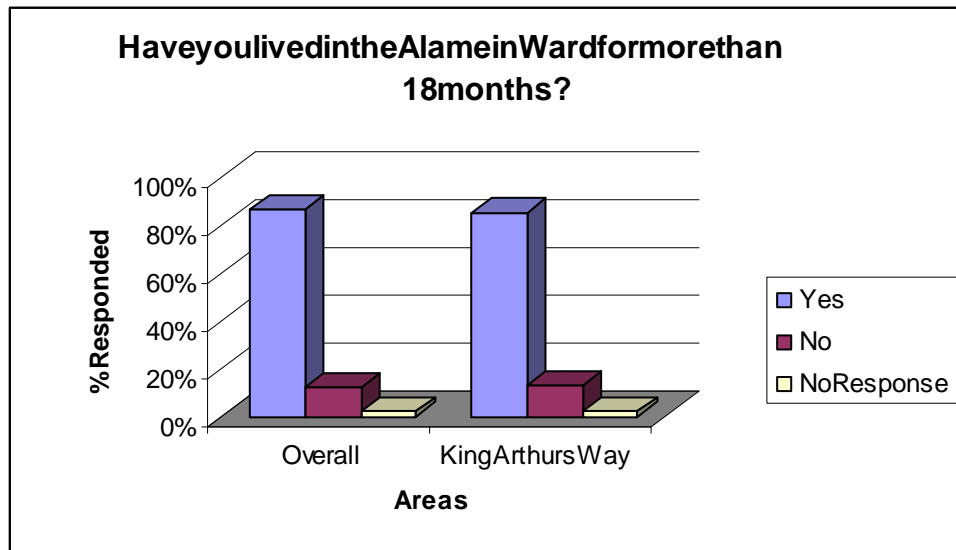
We have used Traffic light indicators as above. For King Arthurs Way, although improvement may be seen from the table, the shift in priority was not greater than 4%. Residents who responded indicated that the following were still significant issues:-

King Arthurs Way, although improvement may be seen from the table, the shift in priority was not greater than 4%. Residents who responded indicated that the following were still significant issues:-

- Somewhere for the youngsters to hangout
- Litter & Dog mess
- Lake area
- Street lighting
- Parking.

Residence in Alamein Ward Question 2.

In order to assess whether there was a feeling of improvement we asked residents how long they had lived in the area.



By far the majority were living in the area in 2005 when the project was run, and were still living there in 2007. Our questions. However, it still shows a high turnover in turnover tend to be more popular places to live).

ent the Community Consultation This gives a reasonable validation of the area. (Areas with low

For ease of reference we have collated our analysis around the following 6 Turnaround project aims

ound the following 6 Turnaround

1. External Environment
2. Policing and Crime Reduction
3. Youth
4. Learning
5. Shop
6. Communication

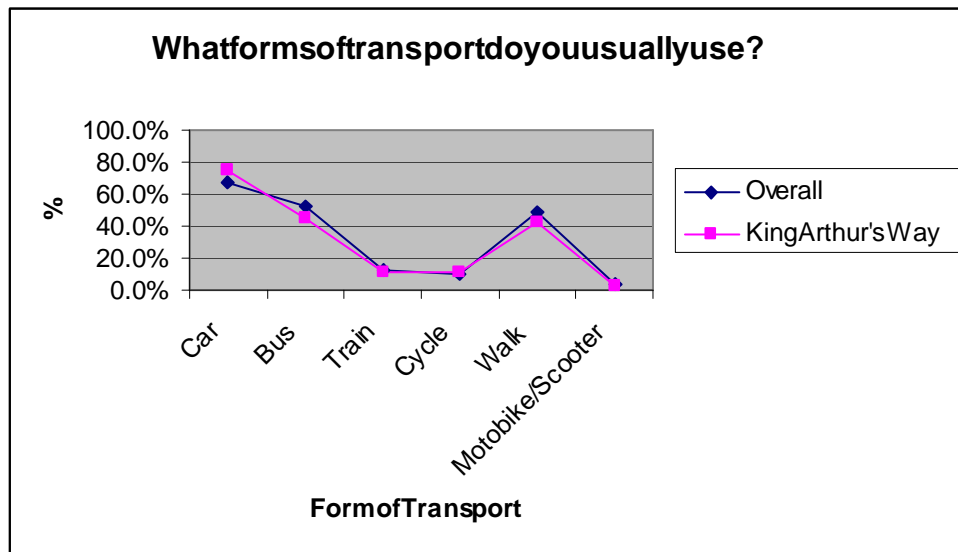
1. External Environment– Questions 3, 6, & 17

The overall aim of this part of the Turnaround project is to create a place where anybody would want to live (an environment that supports physical activity and improves health). Actions including Estate inspections and Crew events are ongoing, and some are due to be launched late 2007 and early 2008.

ist to create 'A place where ts physical activity and improves vents are ongoing, and some

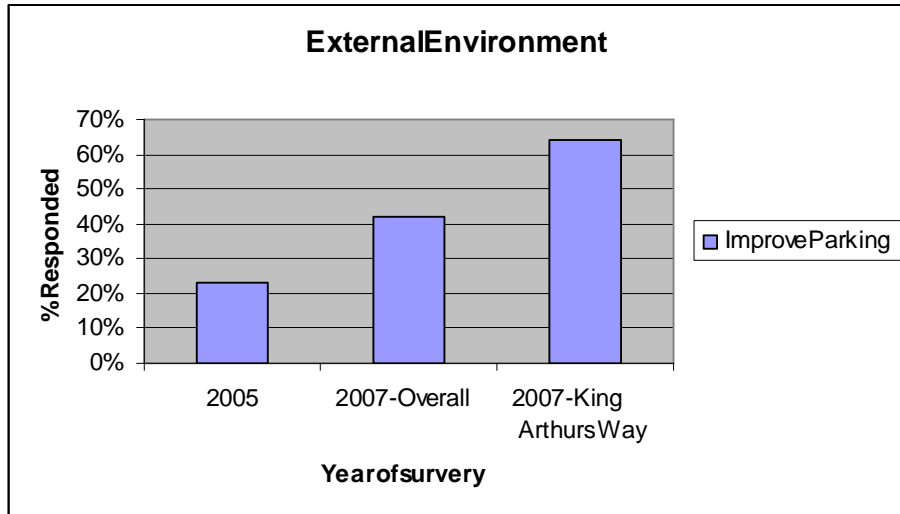
- Keep places clear of dog mess and litter Questions 3 & 6
 In 2005 53% regarded this as an issue. The problem by 2007 was more complicated. Overall there was an improvement regarding dog mess. However, 62% saw litter as a problem and 55% believed there had been no change on litter.

- New park and play area at King Arthur's Way Questions 3&6**
 This was an area of improvement. In 2005, 44% regarded a new park and play area as a priority. By 2007, the number had reduced to 27% and 15% of respondents overall recognised an improvement.
- The state of the lake area Questions 3&6**
 Again a small improvement in the score for 2007 - now 21% down from 24% who still saw this as a problem area.
- Improve parking Questions 3, 6 & 17**
 This was a big issue in 2005, and has become worse. We asked residents what forms of transport they used. Overall 75% used a car. This was reduced to 68% for residents of King Arthur's Way, where there were more bus users and walkers.



The questionnaire put figures to the recognised parking problems of the Alamein estates. In 2005, 23% thought this a problem area. By 2007, this had increased to 42% overall and 64% for King Arthur's Way, despite the lower percentage of car users.

Turnaround Project actions ongoing include the development of a Residents' Environmental Group to remove un-roadworthy cars, restrict illegal parking, incentives to use garages, minor estate improvements, dog wagons' teeth and traffic calming.



The feedback from questions 3&6 on the frequency of bus uses showed only 14% viewing this as a problem and 19% indicating some improvement over the last 18 months.

- Improve street lighting Questions 3&6

This, like parking, showed a dramatic increase in areas where improvement was needed, doubling the original 2005 problem score from 14–28%

For the 2007 survey we added further areas to Questions 3&6. We are unable to compare the results from 2005. However, the responses do give some indication on how residents view their external environment, and whether they had recognised any improvement over the last 18 months.

- Condition of paths and paving

This was the biggest problem in this category, with over half (56%) of all respondents viewing the condition of paths & paving as a problem. Just 12% felt that there had been some improvement. The issues of multiple land ownership and responsibility may be compounding this problem, as with graffiti below.

- Graffiti

This second biggest issue was graffiti with 35% showing this as a problem and 13% recognising some improvement.

- Appearance of green areas

This showed a better result. 24% of residents viewed this as a problem and 18% felt that there had been some improvement over the last 18 months.

2. Policing and Crime Reduction Questions 3, 6, 7, 8, 9, 10, 11,

The Turnaround project aims are:

- To generate a total package of education in the wide streets to inform residents what is and what is not acceptable behaviour and the consequences and action of failure to comply with the rules, followed by enforcement.
- Reduce the level of low-level crime and anti-social behaviour
- People to feel safe at night.

This is an important area, and is reflected in the number of questions asked, and the high response rate (upto 97%) to the question. A separate survey is also being undertaken by Hampshire Constabulary, and it will be interesting to compare results.

- Make the area feel safer Questions 3, 6, 7, 8, 9, 10, 11
In 2005, 57% wanted the area to feel safer. Our 2007 survey shows a positive reduction in problem responses down to 15% for problems of safety in the day and 45% recorded problems of safety at night. Interestingly the majority (57%) did not feel that there had been an improvement in the last 18 months.

We recognise that there is a difference between crime statistics and fear of crime. Questions 7, 8, 9, 10, and 11 were asked to clarify some of the issues.

In 2007, 21.7% of residents acknowledged that they had been a victim of crime. This was higher for King Arthurs Way (26%). Respondents (24.5%) regarded alcohol as more of a problem than drug use (16%). The general view was that issues of alcohol and drug use had not changed over the last 18 months (Question 9).

In answer to Question 10 only 16.7% (22% for King Arthurs Way) recorded that they had been affected by drugs and alcohol problems.

Very few people answered Question 11 (14%) – they may have felt it was a repeat of Question 9 where the response rate was upto 90%. The majority answered to Question 11 indicated that the position had not changed (24.4%) or got worse (35%).

In summary, although people felt that there had been no change over the last 18 months, fewer indicated these as issues in 2007 compared to 2005.

3. Youth – Questions 3, 6, 12, 13, 14, 15

The Turnaround aim is 'for young people to make a positive contribution (or) for young people to engage in decision making and support the community and environment, to engage in law-abiding and positive behaviour in and out of school and to develop positive relationships and self-confidence to successfully deal with significant life changes and challenges.'

- Lack of Football pitch
This is an area of significant improvement. In 2005, 47% felt that the lack of a football pitch was a problem. By 2007 this had reduced to 24%.

- Somewhere for youngster to hang out Questions 3&6
This is also an area showing some improvement. In 2005, 68% found this a problem. This has been reduced to 57% 18 months later. When asked specifically, 11% felt that there had been an improvement.

Question 12 Are there any children or young people under 21 years of age in your household?

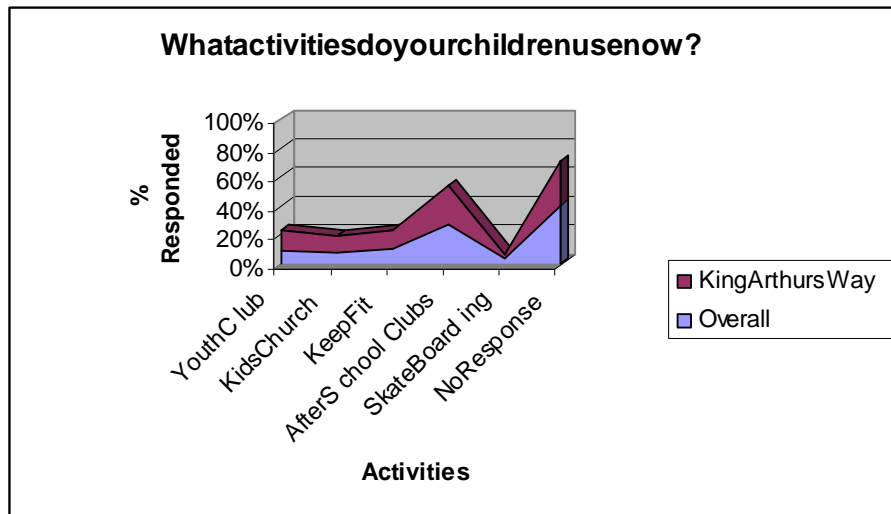
The survey showed a higher proportion of young people under the age of 21 in King Arthurs Way (38%) as against 32% for the whole of Alamein ward. Interestingly, only about a third of the households who answered question on Youth had young people in their households!

Question 13 Is there enough choice of activities for children and young people where you live?

44% recorded 'no' for Alamein Ward and 52% recorded 'no' for King Arthurs Way

Question 14 What activities do your children use now?

From respondents answers it seems that the Residents of King Arthurs Way use more local activities compared to all residents of Alamein Ward.



Question 15 What activities would your children use for a small cost?

	Overall	King Arthurs Way
Sports	57%	58%
Art/Recreation	44%	42%
Drama	36%	32%
Music	44%	46%
Other	13%	15%

Residents seem prepared to pay for activities for their children.

4. Learning– Question 16

The Turnaround Action Plan Aim for Learning states – understand the value of education and learning and can opportunities provided to meet their needs and to raise levels.

Ensure people of all ages assessed educational their aspiration and attainment

Question 16 asked ‘Are you satisfied with the choice of your area’ Nearly half (49%) answered satisfied or ver

further education opportunities in ysatisfied.

5. Shop– Question 18

The Turnaround Project has an overall aim of creating provide information, advice and act as a meeting point

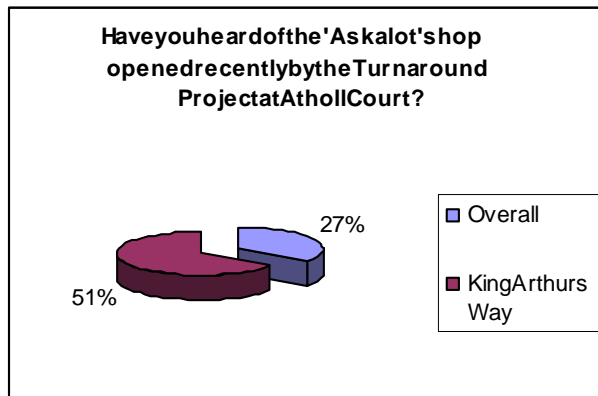
a centralised venue (shop) to

A base and face model shop was opened in August 2007. you heard of the ‘Askalot’ Shop opened recently by the T Court?’

We asked respondents ‘Have urnaround Project at Atholl

Unsurprisingly, more people in King Arthurs Way knew about Alamein ward as a whole.

t the shop than those for the



6. Communication– Questions 4&5

The Turnaround aim is to ensure the community is involved and actions designed to improve the quality of life and

lved and engaged with activities individual community wellbeing.

We asked- Have you heard about the Turnaround project?

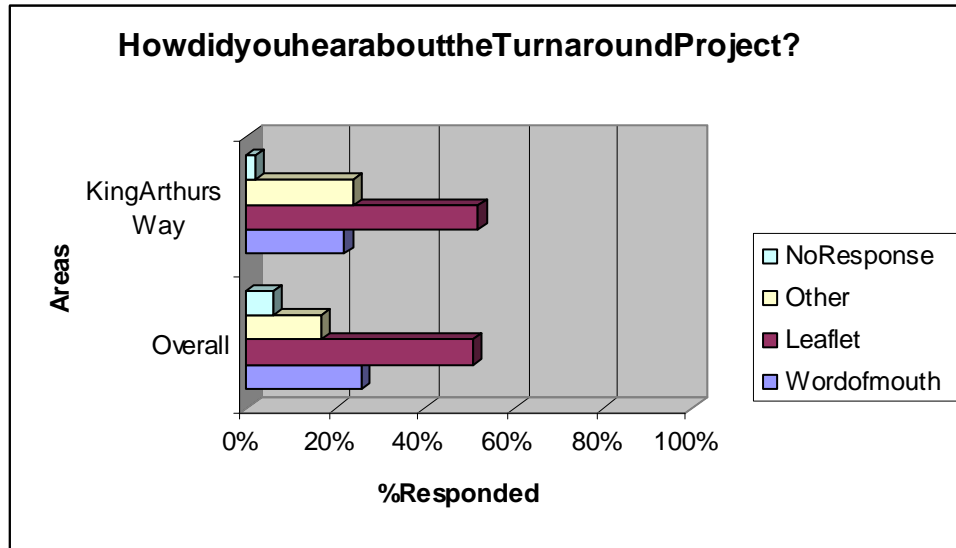
t?

Disappointingly only 29% of residents on King Arthurs Way Turnaround project and this was reduced to 20% for the

had heard about the Alamein ward as a whole.

For those respondents that had heard about the project we asked them how did they hear about it? The response indicated that the messenger.

ct we asked them how did they leaflet was the most effective



Conclusion

In conclusion, the results of the 2007 questionnaire are significant in that we had a 45% higher response than 2005, plus a wider audience.

The results show that residents responded that the biggest positive change in problems from 2005 had been in 'making the area feel safer', both at day and at night, 'football pitch' and 'park and play area'. The changes are less clear when respondents were asked where improvements had been made, though a feeling of 'safety' still comes out highest, with 'frequency of buses'.

The significant problems which remain are parking, street lighting and litter. In all these areas the problems for KingArthurs Way were higher than those for the Alamein ward as a whole. As for the issues of paths & paving, these problems may be exacerbated by multiple land ownership.

Recommendations

- Report to be circulated and read by Turnaround Steering Group – 17 January 2008
- Circulated to Turnaround Implementation Group – 30 January 2008
- For discussion at Turnaround Implementation Group – 27 March 2008.

Appendix1-AlameinWardSurvey2007–copyofsurvey

Appendix2-AlameinWardSurvey2007-%resultsfor
questionnaires'

Wardaswhole–550

Appendix3–AlameinWardSurvey2007-%resultsfor
questionnaires.

KingArthursWayestate–148



Appendix 1 - Blank Questionnaire - Alamein Ward Survey 2007

**Please answer as many questions as you can.
Please let us know your address. We only need this so that we don't trouble
you again with a call.**

Q1 Address

- Camelot Close
- Lancelot Close
- Galahad Close
- Sandringham House
- Tintagel Close
- York Court
- Atholl Court
- Rest of King Arthur's Way
- Venice Court
- Genoa Court
- Florence Court
- Turin Court
- Rest of Roman Way
- Viking Way
- Cricketers Way
- Other

Q2 Have you lived in the Alamein Ward for more than 18 months

- Yes
- No

Q3 Do you find the following a problem?

You may tick as many boxes as you wish.

- | | Yes | No |
|--------------------------------------|--------------------------|--------------------------|
| Somewhere for youngsters to hang out | <input type="checkbox"/> | <input type="checkbox"/> |
| Feeling of safety in the day | <input type="checkbox"/> | <input type="checkbox"/> |
| Feeling of safety at night | <input type="checkbox"/> | <input type="checkbox"/> |
| Dog mess | <input type="checkbox"/> | <input type="checkbox"/> |
| Litter | <input type="checkbox"/> | <input type="checkbox"/> |
| Lack of football pitch | <input type="checkbox"/> | <input type="checkbox"/> |
| Park and play area | <input type="checkbox"/> | <input type="checkbox"/> |
| Lack of family pub | <input type="checkbox"/> | <input type="checkbox"/> |
| The state of the Lake area | <input type="checkbox"/> | <input type="checkbox"/> |
| Parking | <input type="checkbox"/> | <input type="checkbox"/> |
| Street lighting | <input type="checkbox"/> | <input type="checkbox"/> |
| Appearance of green areas | <input type="checkbox"/> | <input type="checkbox"/> |
| Condition of paths & paving | <input type="checkbox"/> | <input type="checkbox"/> |
| Graffiti | <input type="checkbox"/> | <input type="checkbox"/> |
| Frequency of buses | <input type="checkbox"/> | <input type="checkbox"/> |

Q4 Have you heard about the Turnaround Project?

- Yes Go to Q5
- No Go to Q6

Q5 How did you hear about it?

- Word of mouth
- Leaflet through door
- Other (please tell us)

Q6 Do you think there has been an improvement in the following in the last 18 months?
You may tick as many boxes as you wish.

	Yes	No
Somewhere for youngsters to hang out	<input type="checkbox"/>	<input type="checkbox"/>
Feeling of safety in the day	<input type="checkbox"/>	<input type="checkbox"/>
Feeling of safety at night	<input type="checkbox"/>	<input type="checkbox"/>
Dog mess	<input type="checkbox"/>	<input type="checkbox"/>
Litter	<input type="checkbox"/>	<input type="checkbox"/>
Football pitch	<input type="checkbox"/>	<input type="checkbox"/>
Park and play area	<input type="checkbox"/>	<input type="checkbox"/>
Family pub	<input type="checkbox"/>	<input type="checkbox"/>
Lake area	<input type="checkbox"/>	<input type="checkbox"/>
Parking	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting	<input type="checkbox"/>	<input type="checkbox"/>
Appearance of green areas	<input type="checkbox"/>	<input type="checkbox"/>
Condition of paths & paving	<input type="checkbox"/>	<input type="checkbox"/>
Graffiti	<input type="checkbox"/>	<input type="checkbox"/>
Frequency of buses	<input type="checkbox"/>	<input type="checkbox"/>

Q7 Have you been a victim of crime in the last year?

Yes.....

No.....

Q8 How much of a problem are these in your neighbourhood?

	Drugs	Alcohol
Major	<input type="checkbox"/>	<input type="checkbox"/>
Minor	<input type="checkbox"/>	<input type="checkbox"/>
No Problem	<input type="checkbox"/>	<input type="checkbox"/>

Q9 In the last 18 months, have these problems got

Better.....

Worse.....

No change.....

Q10 Have you been affected by problems of drugs and alcohol?

Yes.....

No..... Go to Q12

Q11 In the last 18 months, have these problems got

Better.....

Worse.....

No change.....

Q12 Are there any children or young people under 21 years of age in your household?

Yes.....

No..... Go to Q16

Q13 Is there enough choice of activities for children and young people where you live? Please tick the boxes below for all ages

	Yes	No	Don't know
0 - 4 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5 - 10 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 - 16 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17 - 21 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q14 What activities do your children use now?

Youth club.....

Kids Church.....

Keep fit.....

After School clubs.....

Skate Boarding.....

Q15 What activities would your children use for a small cost?

You may tick as many as you wish.

Sports.....

Art/Recreation.....

Drama.....

Music.....

Other please specify.....

.....

Q16 Are you satisfied with the choice of further education opportunities in your neighbourhood?

Very satisfied.....

Satisfied.....

Dissatisfied.....

Very dissatisfied.....

Q17 What forms of transport do you usually use?

- Car
- Bus
- Train
- Cycle
- Walk
- MotorBike/Scooter

Q18 Have you heard of the Askalot shop opened recently by the Turnaround Project at Atholl Court?

- Yes
- No

Thank you for taking the time to help us with this Survey.



Appendix 2 Results 550 - Alamein Ward Survey 2007

**Please answer as many questions as you can.
Please let us know your address. We only need this so that we don't trouble
you again with a call.**

Q1 Address

<i>Camelot Close</i>	4.7%
<i>Lancelot Close</i>	4.7%
<i>Galahad Close</i>	7.1%
<i>Sandringham House</i>	2.0%
<i>Tintagel Close</i>	5.8%
<i>York Court</i>	0.9%
<i>Atholl Court</i>	0.7%
<i>Rest of King Arthur's Way</i>	3.5%
<i>Venice Court</i>	2.2%
<i>Genoa Court</i>	3.3%
<i>Florence Court</i>	2.7%
<i>Turin Court</i>	3.6%
<i>Rest of Roman Way</i>	13.1%
<i>Viking Way</i>	7.6%
<i>Cricketers Way</i>	15.6%
<i>Other</i>	22.5%

Q2 Have you lived in the Alamein Ward for more than 18 months

<i>Yes</i>	86.2%
<i>No</i>	12.0%

Q3 Do you find the following a problem?

	Yes	No
<i>Somewhere for youngsters to hang out</i>	56.7%	28.7%
<i>Feeling of safety in the day</i>	15.3%	66.2%
<i>Feeling of safety at night</i>	45.1%	43.5%
<i>Dog mess</i>	46.4%	39.1%
<i>Litter</i>	61.6%	28.0%
<i>Lack of football pitch</i>	23.6%	53.6%
<i>Park and play area</i>	27.1%	50.0%
<i>Lack of family pub</i>	27.8%	51.8%
<i>The state of the Lake area</i>	21.5%	44.7%
<i>Parking</i>	41.8%	32.0%
<i>Street lighting</i>	28.0%	51.8%
<i>Appearance of green areas</i>	24.4%	50.0%
<i>Condition of paths & paving</i>	56.0%	31.6%
<i>Graffiti</i>	35.3%	44.2%
<i>Frequency of buses</i>	14.2%	65.8%

Q4 Have you heard about the Turnaround Project?

<i>Yes</i>	19.6%
<i>No</i>	78.2%

Q5 How did you hear about it?

<i>Word of mouth</i>	25.8%
<i>Leaflet through door</i>	50.8%
<i>Other (please tell us)</i>	17.5%

Q6 Do you think there has been an improvement in the following in the last 18 months?
You may tick as many boxes as you wish.

	Yes	No
Somewhere for youngsters to hang out	11.5%	61.3%
Feeling of safety in the day	21.1%	40.2%
Feeling of safety at night	11.6%	57.8%
Dog mess	14.9%	54.7%
Litter	18.2%	54.7%
Football pitch	10.0%	46.5%
Park and play area	15.1%	42.0%
Family pub	6.0%	50.4%
Lake area	16.0%	36.2%
Parking	8.4%	55.5%
Street lighting	14.9%	46.0%
Appearance of green areas	18.7%	40.0%
Condition of paths & paving	12.5%	54.7%
Graffiti	12.9%	48.2%
Frequency of buses	19.8%	36.9%

Q7 Have you been a victim of crime in the last year?
 Yes.....21.6%
 No75.5%

Q8 How much of a problem are these in your neighbourhood?

	Drugs	Alcohol
Major	16.0%	24.5%
Minor	26.5%	32.0%
No Problem	37.8%	33.6%

Q9 In the last 18 months, have these problems got

Better4.9%
Worse.....13.1%
No change.....63.8%

Q10 Have you been affected by problems of drugs and alcohol?

Yes16.7%
 No.....77.6%

Q11 In the last 18 months, have these problems got

Better5.7%
Worse.....24.4%
No change.....35.0%

Q12 Are there any children or young people under 21 years of age in your household?

Yes31.8%
 No.....66.7%

Q13 Is there enough choice of activities for children and young people where you live? Please tick the boxes below for all ages

	Yes	No	Don't know
0 - 4 years	18.6%	26.8%	23.5%
5 - 10 years	15.3%	31.1%	19.7%
11 - 16 years	8.7%	42.1%	18.6%
17 - 21 years	5.5%	32.2%	26.2%

Q14 What activities do your children use now?

Youth club9.3%
Kids Church7.7%
Keep fit.....10.4%
After School clubs.....28.4%
Skate Boarding4.4%

Q15 What activities would your children use for a small cost?

You may tick as many as you wish.
Sports.....66.8%
Art/Recreation44.3%
Drama36.1%
Music.....44.3%
Other please specify.....
12.6%

Q16 Are you satisfied with the choice of further education opportunities in your neighbourhood?

Very satisfied6.7%
Satisfied45.5%
Dissatisfied.....13.6%
Very dissatisfied.....2.4%

Q17 What forms of transport do you usually use?

<i>Car</i>	75.3%
<i>Bus</i>	44.5%
<i>Train</i>	11.8%
<i>Cycle</i>	11.1%
<i>Walk</i>	43.1%
<i>MotorBike/Scooter</i>	2.4%

Q18 Have you heard of the Askalot shop opened recently by the Turnaround Project at Atholl Court?

<i>Yes</i>	27.5%
<i>No</i>	70.5%

Thank you for taking the time to help us with this Survey.



Appendix 3 - King Arthur's Way Results - 148 - Alamein Ward Survey 2007

**Please answer as many questions as you can.
Please let us know your address. We only need this so that we don't trouble
you again with a call.**

<p>Q1 Address 0.7%</p> <p>Q2 Have you lived in the Alamein Ward for more than 18 months Yes.....85.1% No12.8%</p> <p>Q3 Do you find the following a problem? <i>You may tick as many boxes as you wish.</i></p> <table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%; text-align: center;">Yes</th> <th style="width: 20%; text-align: center;">No</th> </tr> </thead> <tbody> <tr><td>Somewhere for youngsters to hang out</td><td style="text-align: center;">68.9%</td><td style="text-align: center;">14.9%</td></tr> <tr><td>Feeling of safety in the day</td><td style="text-align: center;">21.6%</td><td style="text-align: center;">62.8%</td></tr> <tr><td>Feeling of safety at night</td><td style="text-align: center;">54.7%</td><td style="text-align: center;">36.5%</td></tr> <tr><td>Dog mess</td><td style="text-align: center;">56.1%</td><td style="text-align: center;">29.7%</td></tr> <tr><td>Litter</td><td style="text-align: center;">75.7%</td><td style="text-align: center;">16.9%</td></tr> <tr><td>Lack of football pitch</td><td style="text-align: center;">42.6%</td><td style="text-align: center;">36.5%</td></tr> <tr><td>Park and play area</td><td style="text-align: center;">40.5%</td><td style="text-align: center;">39.2%</td></tr> <tr><td>Lack of family pub</td><td style="text-align: center;">27.7%</td><td style="text-align: center;">50.7%</td></tr> <tr><td>The state of the Lake area</td><td style="text-align: center;">33.8%</td><td style="text-align: center;">41.2%</td></tr> <tr><td>Parking</td><td style="text-align: center;">64.2%</td><td style="text-align: center;">16.9%</td></tr> <tr><td>Street lighting</td><td style="text-align: center;">36.5%</td><td style="text-align: center;">45.9%</td></tr> <tr><td>Appearance of green areas</td><td style="text-align: center;">34.5%</td><td style="text-align: center;">42.6%</td></tr> <tr><td>Condition of paths & paving</td><td style="text-align: center;">61.5%</td><td style="text-align: center;">29.1%</td></tr> <tr><td>Graffiti</td><td style="text-align: center;">43.2%</td><td style="text-align: center;">38.5%</td></tr> <tr><td>Frequency of buses</td><td style="text-align: center;">8.8%</td><td style="text-align: center;">70.9%</td></tr> </tbody> </table> <p>Q4 Have you heard about the Turnaround Project? Yes29.1% No68.9%</p>		Yes	No	Somewhere for youngsters to hang out	68.9%	14.9%	Feeling of safety in the day	21.6%	62.8%	Feeling of safety at night	54.7%	36.5%	Dog mess	56.1%	29.7%	Litter	75.7%	16.9%	Lack of football pitch	42.6%	36.5%	Park and play area	40.5%	39.2%	Lack of family pub	27.7%	50.7%	The state of the Lake area	33.8%	41.2%	Parking	64.2%	16.9%	Street lighting	36.5%	45.9%	Appearance of green areas	34.5%	42.6%	Condition of paths & paving	61.5%	29.1%	Graffiti	43.2%	38.5%	Frequency of buses	8.8%	70.9%	<p>Q5 How did you hear about it? Word of mouth21.7% Leaflet through door.....52.2% Other (please tell us) 23.9%</p> <p>Q6 Do you think there has been an improvement in the following in the last 18 months? <i>You may tick as many boxes as you wish.</i></p> <table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%; text-align: center;">Yes</th> <th style="width: 20%; text-align: center;">No</th> </tr> </thead> <tbody> <tr><td>Somewhere for youngsters to hang out</td><td style="text-align: center;">18.2%</td><td style="text-align: center;">62.2%</td></tr> <tr><td>Feeling of safety in the day</td><td style="text-align: center;">32.4%</td><td style="text-align: center;">37.2%</td></tr> <tr><td>Feeling of safety at night</td><td style="text-align: center;">14.2%</td><td style="text-align: center;">61.5%</td></tr> <tr><td>Dog mess</td><td style="text-align: center;">18.2%</td><td style="text-align: center;">54.7%</td></tr> <tr><td>Litter</td><td style="text-align: center;">23.6%</td><td style="text-align: center;">57.4%</td></tr> <tr><td>Football pitch</td><td style="text-align: center;">9.5%</td><td style="text-align: center;">53.4%</td></tr> <tr><td>Park and play area</td><td style="text-align: center;">22.3%</td><td style="text-align: center;">40.5%</td></tr> <tr><td>Family pub</td><td style="text-align: center;">10.1%</td><td style="text-align: center;">51.4%</td></tr> <tr><td>Lake area</td><td style="text-align: center;">25.7%</td><td style="text-align: center;">36.5%</td></tr> <tr><td>Parking</td><td style="text-align: center;">8.1%</td><td style="text-align: center;">66.2%</td></tr> <tr><td>Street lighting</td><td style="text-align: center;">20.9%</td><td style="text-align: center;">48.0%</td></tr> <tr><td>Appearance of green areas</td><td style="text-align: center;">25.0%</td><td style="text-align: center;">43.9%</td></tr> <tr><td>Condition of paths & paving</td><td style="text-align: center;">22.3%</td><td style="text-align: center;">52.7%</td></tr> <tr><td>Graffiti</td><td style="text-align: center;">20.3%</td><td style="text-align: center;">47.3%</td></tr> <tr><td>Frequency of buses</td><td style="text-align: center;">27.0%</td><td style="text-align: center;">30.4%</td></tr> </tbody> </table> <p>Q7 Have you been a victim of crime in the last year? Yes.....25.7% No70.9%</p>		Yes	No	Somewhere for youngsters to hang out	18.2%	62.2%	Feeling of safety in the day	32.4%	37.2%	Feeling of safety at night	14.2%	61.5%	Dog mess	18.2%	54.7%	Litter	23.6%	57.4%	Football pitch	9.5%	53.4%	Park and play area	22.3%	40.5%	Family pub	10.1%	51.4%	Lake area	25.7%	36.5%	Parking	8.1%	66.2%	Street lighting	20.9%	48.0%	Appearance of green areas	25.0%	43.9%	Condition of paths & paving	22.3%	52.7%	Graffiti	20.3%	47.3%	Frequency of buses	27.0%	30.4%
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Q8 How much of a problem are these in your neighbourhood?

	<i>Drugs</i>	<i>Alcohol</i>
Major	35.1%	45.3%
Minor	27.0%	28.4%
No Problem	18.9%	17.6%

Q9 In the last 18 months, have these problems got

<i>Better</i>	7.4%
<i>Worse</i>	18.9%
<i>No change</i>	62.2%

Q10 Have you been affected by problems of drugs and alcohol?

<i>Yes</i>	22.3%
<i>No</i>	73.0%

Q11 In the last 18 months, have these problems got

<i>Better</i>	10.0%
<i>Worse</i>	32.5%
<i>No change</i>	30.0%

Q12 Are there any children or young people under 21 years of age in your household?

<i>Yes</i>	37.8%
<i>No</i>	60.1%

Q13 Is there enough choice of activities for children and young people where you live? Please tick the boxes below for all ages

	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
0 - 4 years	11.9%	27.1%	28.8%
5 - 10 years	13.6%	27.1%	18.6%
11 - 16 years	8.5%	44.1%	16.9%
17 - 21 years	3.4%	32.2%	25.4%

Q14 What activities do your children use now?

<i>Youth club</i>	13.6%
<i>Kids Church</i>	11.9%
<i>Keep fit</i>	13.6%
<i>After School clubs</i>	27.1%
<i>Skate Boarding</i>	3.4%

Q15 What activities would your children use for a small cost?

You may tick as many as you wish.

<i>Sports</i>	57.6%
<i>Art/Recreation</i>	42.4%
<i>Drama</i>	32.2%
<i>Music</i>	45.8%
<i>Other please specify</i>	
.....	15.3%

Q16 Are you satisfied with the choice of further education opportunities in your neighbourhood?

<i>Very satisfied</i>	9.5%
<i>Satisfied</i>	46.6%
<i>Dissatisfied</i>	14.9%
<i>Very dissatisfied</i>	3.4%

Q17 What forms of transport do you usually use?

<i>Car</i>	67.6%
<i>Bus</i>	52.7%
<i>Train</i>	12.2%
<i>Cycle</i>	9.5%
<i>Walk</i>	48.6%
<i>MotorBike/Scooter</i>	3.4%

Q18 Have you heard of the Askalot shop opened recently by the Turnaround Project at Atholl Court?

<i>Yes</i>	60.7%
<i>No</i>	45.9%

Thank you for taking the time to help us with this Survey.