

## TURNAROUND ACTION PLAN

**Theme: LEARNING Co-ordinator: Clive Graham**

<b>OVERALL AIM:</b>	<b>Ensure people of all ages understand the value of education and learning and can access educational opportunities provided to meet their needs and raise their aspirations and attainment levels</b>
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year1	Measurement	Progress
Parents understanding value of education, to broaden horizons and expectations	Active Learning for Residents Pilot	Sarah Smith (TWH)	April 2007 to Oct 2008		This national pilot, with the Chartered Institute of Housing, is underway with 37 adults (mostly men) registered and engaged at Level 2. New promotional activity will target Under 25's. Active Learning is due to run a healthy child course in Jan 2008 with AFL teenagemums. Also a course on how to form a committee, with members of Horizons from AFL. More Recognisers, including people from the South. 34 learners at the moment.
Raised educational attainment of vulnerable children	Pastoral care work and behaviour support in Junior Schools with Therapeutic Play for most troubled children	Kids Church – First Inclusion Project – Janice Buckley	Ongoing	Improved results shown on Strengths & Difficulties questionnaire (SDQ's)	Appointed a home-school link worker for Roman Way Primary School (new post) and continue to have a similar post in Knights Enham Junior School.
Parents engagement in education increased	Andover Family Learning delivers Family Literacy,	Sandy Craig (AFL)	Ongoing	Improved literacy and numeracy data	Have identified an education package to take into schools.

	Language and Numeracy programmes and Learn Direct National testing				In 2006-2007 AFL achieved 33 national test passes in literacy/numeracy through Learn Direct; 34 learners at the paper-version national tests with an expected 88% pass rate. In addition, 70 learners gained an NOCN qualification in IT, Intro to working in a Creche, PEEP; and 150 learners gained NCFE accreditation in a range of programmes including Using IT for Family Learning, Creating Resources in IT, Healthy Eating, Effective Communication, Understanding Behaviour, Learning Through Play. Many of the above learners are residents living in the Alamein Ward.
Raises self esteem and educational attainment of adults	Family Support Work	New Horizons Groups and Kids Church (JB)	Sept 07- Mar 08 June 07	Parents/carers have the skills, knowledge and information to support their child's development, education and skills	This continues as a feature within Kids Church's work with children and young people and New Horizon's four neighbourhood support groups. Kids Church starting a weekly drop-in for parents at KC warehouse-organised by Home School Link Worker at Roman Way, also to include parents from KEJS.
Improved parenting and behaviour amongst children and	Provision of Testway 7's programme within and beyond school	Dave Kane (TWH)/Alamein Schools	June 07 onwards	Participants feedback and evaluation	Sports caged delivered at KAW Youth Club 17 & 19 <sup>th</sup> September and planned for

families	events, including at "hotspots"					funday22 <sup>ng</sup> atKnightsEnham school.
	ParentingSupport Programmes	SiobahnDown (AFL)	Ongoing			AFLhasfundingfor2007-2008todeliverthefollowing programmes:Supporting ParentsofTeenagers, Special Children/SpecialParents, FamilyLinksNurturing, PositiveParenting Programme.Inaddition,AFL hasreceivedSureStart includingAllchildreng grant fundingtoworkwithchildrenof teenageparentsandthe youngmumstobegroup.
	HomeSchoollinks/ FamilySupportwork	JaniceBuckley (KidsChurch)	June07 onwards		Improve links between families andschools especiallyfor childrenat riskof exclusion	Jan2008-Home-school link workedforRomanWay PrimarySchoolnowbeenin postfor4months.Starting one-to-oneworkwithfamilies thisterm.Continuetohavea PastoralCarepostatKnights EnhamJuniorSchool.
Moreconfidentand willingtolearn	DeliveryofSilver Surfer!Topportunities forolderpeople (SandringhamHouse)	(TWH)/Andover FamilyLearning	Ongoing		Feedbackfrom children,parents andschools.Case studies.	
	VolunteerBuddy Project-fundingbidto AwardsforAll	CliveGraham (HarrowWay)	June2007		Increasednumber ofadultsableto accesssupportfor literacy/numeracy	Thebidwasunsuccessfulas thegrantcannotbeusedto supportfixedtermcontracts- onlysessionalwork.

<p>After Schools Clubs for 5-11 years</p>	<p>Vacancy for Playwork Coordinator. Covered by Jean McLeod (Kids Church)</p>	<p>Ongoing</p>	<p>5 groups per week in place by 2007-08 session. Measurement - numbers attending and feedback from children, parents &amp; schools</p>	<p>After-School provision is being attended by 25 children on both Wednesday and Thursday. All children attend Knights Enham Junior School. Volunteers are needed to extend this important provision. Jan 2008 - On register: 50 children from Knights Enham Junior School split between Wed &amp; Thurs clubs. Also 15-20 from Roman Way for Tuesday club. Clubs currently suspended due to vacancy for leader.</p>
<p>Dedicated Family Centre building supportive, nurturing relationships where parents will be encouraged to learn and improve their lives</p>	<p>Jean McLeod/ Justine Sebon (Kids Church)</p>	<p>Mar 2008</p>	<p>Numbers of parents attending Family Centre and learning programmes</p>	<p>The "Reaching Communities" Lottery bid was unsuccessful. Programmed down sized and put on hold for 4 months until Jan 2008. Family Centre now being developed with in current KC warehouse premises. Local Anton Rotary Club will help with refurbishment of a dedicated lounge. Justine Sebon is co-ordinating and monitoring activities. Report due 18 Jan.</p>
<p>Increased opportunities to achieve personal and social development and enjoy recreation</p>	<p>Dave Kane (TWH), Youth Service Covered by Jean McLeod (Kids Church)</p>	<p>Ongoing</p>	<p>Varied programme of activities delivered, including adventure play and trips out</p>	<p>Update from Dave Kane - assisted with youth Club outing as driver. Speaking to School Sports Coordinators reference Sports Cage Tournament for primary schools with finals hosted by Harrow Way. Trying to engage</p>

					Junior Sports Leader to set leagues, rules and competition format. JSL's not yet fully established at Harrow Way. Met with Kids Church to explore further joint working, focusing on boxing as a real possibility. Kids Church – varied programme of activities has been delivered, including adventure play and trips out. Currently recruiting new leader for clubs. Seem more confident and willing to learn section.
				Programme of opportunities delivered	

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
Raised self-esteem and educational attainment of adults	Opening of Children's Centre	HCC	2008	Encourage take up of literacy and numeracy programmes in partnership with AFL	Acorns Early Years Centre will manage the two Children's Centres which will be located at Shepherds Spring Infant School and Acorns EYC.
Improved parenting and behaviour among children and families	Extending Family Links Nurture Programme to hard to reach families	Home School Link Worker (Kids Church)	2008	Numbers reached and completing programme	Jan 2008 - Home School Link Worker will be attending Family Links Nurture Programme training this term. Will start work with families thereafter.

					Participants feedbackand assessments	
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Theme: **COMMUNICATION** Co-ordinator: **Marie Spanswick**

**OVERALL AIM:** Ensure the community is involved and engaged with activities and actions designed to improve the quality of life and individual community wellbeing

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	Establish who are key stakeholders and create communications plan to engage them	Marie Spanswick (TWH)	June 2007		Communications Plan complete.
	Hold regular drop-in to update community to talk about things done and ongoing.	Testway PR team for publicity Kerry St John for activities	From November 2007	More awareness/greater understanding of the dynamics/inter-generational issues	Two articles in Testway's Together magazine in last edition
	Hold community half day lunch (3 per year)	Kerry St John	From January 2008	Attendance numbers	
	Publicise outcomes against community priorities from previous Needs Assessment	Testway PR Team	Date tbc	Community in a line in ward to fully understand, participate in TAP and take responsibility in the community	Report currently in design. Copy for the next meeting. Will also report on the outcomes of recent survey
	Set up communications network between agencies for information sharing	Marie Spanswick	Sept 2007	Number of agencies actively involved in the project and their communication perceptions	If Gold Award successful we will have funding for a Turnaround website and blog, which will mean we can share our everyday experiences, questions and frustrations.
	Provide a drop-in facility at Family Centre	Family Support Worker/Kids	Date tbc	Feedback to TAP	Jan 2008 - Kids Church starting a weekly drop-in for

	to hear what the residents are saying and to communicate this to TAP	Church team			parents at KC warehouse-organised by Home School Link Worker at Roman Way, to include parents also from KEJS.
Let people know what is going on and what opportunities exist and that TAP is about supporting and enabling the community	Events/sessions of bringing different age groups together, i.e. Club Alamein, Teapot, half term activities, community projects	Kerry St-John /Steph Binks (TWH)	From Sept 2007	Increased attendance at publicised events	
	Expanded Newsletter by community – support Authors of existing newsletter with provision of articles, training on design etc.	Kerry St John/ Testway community team/ Testway PR team	May 2007 onwards	Training in newsletter development Target at least 1 press release a month	Press release to be prepared monthly from January 2008. First press release will be on the hunt for community authors.
King Arthur's Way Community Association to feel involved and valued	Developing relationship with King Arthur's Community Association	Kerry St John/Marie Spanswick (for communications only)	From September 2007	Invitation to Turnaround meetings, and attendance	
Identifying community leaders from all age groups and sectors of the community and existing service providers	Offer a variety of lines of communication for residents	Testway PR Team with Kerry St John	From Sept 2007	Identification of key contacts in community	Postcard to be produced in February 2008.

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
Communicate effectively through a	Update communications plan	Marie Spanswick (TWH)	June 2008		

variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	to engage with audience for the coming year Develop community website	Active learning team/Testway PR team	2008	Footfall measures and targets	Need to identify someone to take on creation of website, could be through shop active learning or IT activities.
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 3	Measurement	Progress
Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	Update communications plan to engage with audience for the coming year	Marie Spanswick (TWH)	June 2009		

Theme: RESIDENT INVOLVEMENT Co-ordinator: Kerry St John

OVERALL AIM: Resident support and take responsibility and pride in what is going on in their communities

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Regular Social Events and leisure activities (e.g. keep fit) and marketing and publicity for those events	Consult residents	Kerry St John + community association / TAP members	Ongoing	Number of events Attendance Involvement in organisation by the community	Fun Day, Grapevine and Askalot
	Community Notice boards and letters	Kerry Wardens	Ongoing	Board outside Hall entrance New shop used for publicity	Discussions with Community Association To start ASAP
	Word of mouth through existing groups	Kerry Wardens / Environment Group	Ongoing		
	Variety of activities including high quality provision (not always on the cheap!)	Kerry	Ongoing	Meeting community needs and demands Frequency of events (linked to CSP Delivery Group plan)	Ongoing each half term, links with HCC and Lights. Looking for more during term time.
	Facilitate social and family events using ideas coming from the community – in Family Centre and other suitable venues	Family Support Worker and Kids Church team	Sept 07 onwards	Numbers of events numbers of participants and feedback – with photographs	Ongoing and to develop more with EOL. Kids Church summer outings 2007. Took 43 young people for day out at Thorpe Park. Most had never been before. Took 28 to Moors Valley with very good feedback from families who

<p>Promote increased level of volunteers:</p> <ul style="list-style-type: none"> <li>• Residents</li> <li>• Wider community</li> <li>• Corporate!</li> </ul>	<p>Develop Community Association</p> <p>Offer more training for potential volunteers</p>	<p>Andover Family Learning/TVCS</p> <p>All activity providers</p>	<p>Ongoing</p> <p>Nov 2007 onwards</p>	<p>Complete Awayday 21 July 2007</p> <p>Establish and increase numbers of skilled volunteers</p> <p>Separate question on Community Audit 1 sheet?</p>	<p>went. Took 37 on day out to Bournemouth – very successful day. Also 2 outings to Finkley Down with 19+ 11 younger children attending. And trip to swimming and ice skating for 15+ 9 young people resp. In-house days for young people - 40 attended Challenged day and 42 the Big Art day.</p> <p>Ongoing</p> <p>Ongoing</p>
<p>Promote increased level of volunteers:</p> <ul style="list-style-type: none"> <li>• Residents</li> <li>• Wider community</li> <li>• Corporate!</li> </ul>	<p>Promoting community Good Neighbour Scheme</p> <p>Promotion of volunteering involvement opportunities for Twice as Nice</p>	<p>Kerry/Community Association</p> <p>Sue Thomas (TWH)</p>	<p>Nov 2007 onwards</p> <p>May 2007 – ongoing</p>		

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
<ul style="list-style-type: none"> <li>• Residents</li> </ul>	<p>Encourage young people to volunteer, both inside and outside</p>	<p>Kids Church Youth Programme</p>	<p>2008 onwards</p>		<p>Jan 2008. Around 12 volunteers from the community are helping with Kids Church</p>

<ul style="list-style-type: none"> <li>• Widercommunity</li> <li>• Corporate!</li> </ul>	their own community				<p>weekly youth programmes. Corporate: volunteers from HSA helped with Kids Church Challenge and Arts days in warehouse. HCC Arts Dept are working with Kids Church weekly young women's group. Also NACRO (Police Crime Reduction) have provided 2 helperstorun sports activities at Monday night New Image Club.</p>
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OVERALL AIM: Raise aspirations towards more fulfilling employment

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Increase in appropriate, skilled workforce				More young people into work or training	
				More people enrolled onto Family Learning programmes	
				Reduced migration of school leavers	
				Establish current level of unemployment	August 2007 Ala in 50 Male 2% 27 Female 1.1% St. Mary's 68 1.5% 1.5% (of TV 0.8%)
				Establish number of residents in receipt of Incapacity Benefit	January 2007 Ala in total 360 - 7.2%
				Development of partnership links with CONNEXIONS	Location of Connexions service under review.
	Employability courses in Andover pre and post Christmas	TWH (Hazel Bathie) / Jobcentre Plus / BCOT / TVBC (David Gleave)	Nov 2007, Jan / Feb 2008	Number of courses planned, and attendance	Initial stages being developed with TVBC. 3 day course took place in November, 8 delegates attended. Another course booked for 7-10 January 2008 targeted at Asda recruitment.

						Andover Family Learning running a writing and presentations skills course.
	Promote positive image/role model – Testway tenants working for Testway (Together magazine)	Debbie Greene (TWH)	First example, Jobcentre Plus, July 07			
Paid places for childcare for parents to find/return to work	Offer affordable, quality, after-schools childcare places to help parents back to work	Sarah Prust (Kids Church)	Sept 07 onwards	Parents finding work		
Everybody on-line: BT-funded initiatives designed to increase use of internet for employment learning and social reasons	Project worker will work with local groups and school to develop use eg. Silver Surfers. Project will work with Jobcentre Plus to support people back into employment.	EOL project co-ordinator – Christine Alexander	Dec 07 – Dec 2010	Increased take up from established baseline	Been in contact with Jobcentre Plus. Under discussion – Job Seeker targeted internet sessions, attending meeting of Student Council to discuss Homework Club, working on Internet session for Silver Surfers	
Business Support (for self employment)	North Hants/Surrey Enterprise Gateway outreach work in Andover	Business Link	From Nov 07	Number of persons advised		

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
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Increase in appropriate, skilled workforce	Increase Youth Development work among young people. Building life skills, offering help with CV's, job applications, college applications, careers and training advice	Kids Church Youth Team	2008 onwards	Establishment of Youth Office  Take up of facilities	Jan 2008 - Youth Office being developed along with Family Centre.
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**Theme: EXTERNAL ENVIRONMENT Co-ordinator: Mike Wickenden**

**OVERALL AIM: A place where people would want to live (an environment that supports physical activity and improves health)**

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Promote a sense of ownership and pride in the local environment	Continue the regular estate inspections	Kelly McArthur (TWH)	Ongoing on a monthly basis	Inspection stake place on time	Inspections monitored on a monthly basis
	Issues logged and publicised	Kelly McArthur (TWH)	Routinely after each inspection	Log maintained. Displayed in shop. Reviewed by Environment sub-group	
	Issues resolved	Steve Cantello TVBC Matt Reeves Police Kelly McArthur TWH Wardens	Ongoing	Improved appearance of community facilities and accessibility	
	Reintroduction of Green Team Event	Kelly Edmead (TWH)			Awaiting identification of areas that need attention – liaising with Neighbourhood team
Community Association being more representative, proactive, organised and taking leadership	Development of an Environmental sub-group to consider greenspaces, walks, cycle paths, playgrounds, well-lit	Mike Pratt (TVBC)/ Dave Kane (TWH)	By Dec 2007	Active volunteering/attend at projects	

	safest streets, shopping trolleys, bottle banks				Setup structure group	Progressing Roadshow to take into schools and Amnesty to address environments issues.
	Introduction of residents as "Estate Watch" reps, monitoring cleansing standard setc.	Amanda McGuire & Hazel Bathie (TWH)	Pilot approach Aug/Sept 07 Full launch Jan 2008 onwards			Pilot project taking place in South with an identified "Estate Champion". If successful will expand to Alamein area.  Work progressing on improved methods of capturing environmental improvements for reporting.
Periodic CRE events to show case multi-agency approach	Schedule ahead through Community Safety Partnership	Steve Cantello TVBC	Ongoing		Wellco-ordinated event leading to improved appearance of targeted areas	September 07 CRE event delivered
Improve parking	Development of a Residents Environmental Group (as above)	Steve Cantello TVBC	By Dec 2007		Removal of unroadworthy cars	
					Restrict illegal parking	
					Incentivise use of garages	
	Testway Neighbourhood Officer to coordinate minor estate improvement projects	Kelly McArthur (TWH)	Ongoing - budget secured for 07/08-		Environmental changes, dragons teeth and traffic calming	Work ongoing





<p>from close to the standards. At this time, it is not clear who is responsible for which trees, and until that has been determined (working progress with Testway) we cannot get the trees cut back. The fact that the lighting scheme will not be changed need to be fed back, but I want to do this with the message that the trees will also be addressed, so that there is a positive message also.</p>				<p>Volunteer group to assist in improving the environment</p>	<p>More community engagement – more people taking part in local events</p>
<p>HSA volunteers during CREW, no other public volunteers involved (something by the local Neighbourhood Watch Coordinator) This is something that needs to be passed to the Community Engagement Strand</p>		<p>Sept 2007 during CREW</p>	<p>Volunteers/ TVCS</p>	<p>Enforcement</p>	
<p>40 addresses targeted due to the condition of their front gardens.</p>		<p>Ongoing. Specific emphasis Sept 2007 during CREW</p>	<p>Steve Cantello-TVBC, ASB, Wardens, Env. Services, RSLs</p>		
<p>Family Fun Day well attended other events little to no interest from the community.</p>	<p>Numbers attending local events</p>	<p>Start April 2007</p>	<p>Police – PCSO's to lead</p>	<p>More effective Neighbourhood Watch activity by trained community members</p>	
<p>Interest shown by 1 group during CREW. Early stages at this time</p>	<p>Number of NHHW and those implemented</p>				

	Working together to deal with neighbour nuisance (including drunken behaviour of adults and young people)	Mediation service	Pilot July 2007	Implement mediation	Mediation ongoing 4 referrals for Test Valley so far.
	Collate existing information about anti social behaviour (linking with TACT, postcodes within the Alamein ward)	JAG via Ben Taylor- Police/Sue Barton (TWH)/ TVBC	July 07 onwards	System setup	Process for Joint Action Group in place. Monitored by Delivery Group. Specific actions and outcomes directed at the meeting and recorded on the JAG minutes.

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
More community engagement – more people taking part in local events	More effective Neighbourhood Watch activity by trained community members	Police – PCSO's to lead	Sept 2008	Numbers attending local events  Number of NHF and those prevented (Success would be measured as at least 100% increase)	
	Working together to deal with neighbour nuisance (including drunken behaviour of adults and young people)	Locally Based Mediation service	June 2008	Implement mediation involving the training and utilisation of local volunteers.	Pilot mediation service in place.



Theme: YOUTH Co-ordinator: Richard Watson

**OVERALL AIM:** For young people to make a positive contribution (or) For young people to engage in decision making and support the community and environment, to engage in law-abiding and positive behaviour in and out of school and to develop positive relationships and self-confidence to successfully deal with significant life changes and challenges

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Empowering young people – thing to do, places to go, someone to talk to	Youth Club for 5-11 Years Old	Kerry St John Testway Housing	Commenced and ongoing	Number of young people attending  Activities undertaken Active participants	Richard Watson has visited. Looking to way to link volunteers with other voluntary youth projects.
	Kids Church Youth work re-launched as New Image Youth Club	Kids Church	2 nights per week	Has brief for management of transition  Attendance	Dave Kane assists  Jan 2008 – 35+ 15 regularly attending on Mon & Tues resp. M group is mixed, Tues is young women. Great team of volunteers has been recruited; practical assistance provided from Recreation & Heritage Department HCC to facilitate art + design work with young women. Also working on social issues like binge drinking, teenage pregnancies, drugs, petty crime. Very good atmosphere established at both clubs with good discipline and adherence to rules. Will



<p>Young people as citizens – making a positive contribution</p>	<p>Develop an active Youth Forum for the estate that gives young people an opportunity to engage in and influence decision making about services that affect them, communicates the widest possible range of interests and activities that young people would wish to participate in (via questionnaire).</p>	<p>Test Valley Youth Team, HCC</p>	<p>From April onwards, young people supported to attend Andover Youth Forum</p>	<p>Representation from the Andover Youth Forum, supported by a election process that involves as many young people as possible</p>	<p>Rep from the Andover youth forum attended the Knights Enham family fund day to promote the forum and gain young people's interest.</p>
<p>Have identified an education package to take into schools. Progressing Roadshow to take into schools and Amnesty to address environmental issues. Academy has presented older persons group at Phoenix Centre with Darts board and advice where to locate.</p>	<p>onwards (linking with Phoenix Club members)</p>	<p>Sep 2007 and onwards</p>	<p>Participation of young people from the estate in Andover Youth Forum</p>	<p>UK youth parliamentary elections to take place November 2007, Blenheim youth club to be come polling station.</p>	<p>As above at "Empowering Young people....." Activities provided include sports (basketball, football, hockey, table tennis); arts and</p>
<p>Programme of youth activities as Kids Church warehouse and other venues – supporting the 4</p>	<p>Test Valley Youth Team, HCC</p>	<p>Ongoing with increased programme for</p>	<p>Young people from the estate participate in a variety of activities</p>	<p>UK youth parliamentary elections to take place November 2007, Blenheim youth club to be come polling station.</p>	<p>As above at "Empowering Young people....." Activities provided include sports (basketball, football, hockey, table tennis); arts and</p>

	outcomes of the "Youth Matters" agenda		2007/8		crafts; games including Pool, Jenga, Connect 4; Play Stations; healthy snacks. Emphasis on befriending and listening to each individual.
Supporting choices – information, advice and guidance	Provide information, advice and guidance to young people from the shop.	HCC Youth Team	Sep 2007	Parents are offered a range of training opportunities in conjunction with other agencies	Took 2 groups of 6 Young People who struggle to socialise or be involved to Tile barn in summer 2007. Opportunities on raft building, high ropes and the outdoor challenging activities. Some kids really surprised themselves by what they could achieve. Also took a group of 9 camping.
Increase life aspirations	Promote ownership i.e. Junior Crew, graffiti wall and organise external team building trips	Police/Wardens/Volunteers/Community Organisations/Self employed people	Ongoing, with increased opportunities from Sep 2007	Levels of attainment – GCSE A-C grades and other measures for less academic	Kelly Gillan offering drop in session from new shops from October 2007
Develop self esteem programme for parents and children	Develop self esteem programme for parents and children	Maggie Fisher	On-going as from start date which is to be	Reduction in exclusions and truancy Improved attendance levels	

<p>Link in with Every Child Matters Outcomes Framework and HCC Young People's Plan to increase access to excellent general education</p>	<p>Deliver planned learning opportunities that lead to personal development through making choices, accepting responsibility and understanding consequences</p>	<p>Blenheim Youth Club Verna/Richard</p>	<p>agreed.  1½ day workshop in Autumn 2007</p>	<p>25% of active participants achieve recorded learning outcomes  7.5% of active participants achieve accredited outcomes</p>	<p>Workshop planned for November 2007</p>
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**THEME: HEALTH**

**Co-ordinator: Verna Brown**

**OVERALL AIM: Increase life expectancy of people living in Alamein and reduce inequalities in health**

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Reduce the prevalence of obesity in adults in the Alamein ward	Development of Eat to Live Fruit & Veg market in King Arthur's Hall	AFL (Ellen Gordon)	Sep 2007		Initiating monthly Eat to Live activities at the Mother & Toddler Group in KA in Oct 07. Will involve cooking demonstrations, recipe leaflets & small scale market selling produce required to make the recipes that are demonstrated
Reduce the prevalence of obesity in children in the Alamein ward	Promotion of Health Walks within the ward (Dave Kane has now completed health walk leader training)	Verna Brown/ Dave Kane (TWH) PCT/TVBC	Training June 07, with health walks thereafter	Increase in numbers attending walks from the Alamein ward.	Alamein Walks have stopped due to low attendance. Only walk available in Andover area at present on Tuesday starting from the Lights Theatre.
	Develop opportunities for children in Alamein to be more physically active outside of school	School Sports Partnership/ Dave Kane (TWH) TVBC/Youth Service/Dave Kane (TWH)	Ongoing	Audit current availability and increase on baseline.	Energy TAG skipping programs planned for primary schools with PCT. Exploring 'mobile' gym equipment.
	Promotion of healthy eating at Testway 7's events	Dave Kane (TWH)	Sep 2007		Energy TAG example. Session refreshments are healthy options.
	Sports Outreach - working at Sheppard's Spring and Knights Enham - "huff and puff"	Luke Cope (TVBC)			No current work provided by TVBC

	<p>Reduce the rate of teenage conceptions in Alamein and improve the sexual health of young people</p>	<p>Develop comprehensive education programme including health, housing (preventing homelessness), debt to take into schools (Winton in the first instance) and other identified venues</p>	<p>Karen Thorburn/ Dave Ball (TWH)</p>	<p>May 2007 onwards</p>	<p>Currently available via Testway housing, AFL, Connexions, Youth Service, Neighbourhood Wardens, Blenheim Hall and The Junction.</p>	<p>Piloted education programme workshops carried out in Andover (John Hanson School). Programme now rolled out to Harrow Way School (Year 10 &amp; 11). Notes/evaluation available for session on Housing delivered in John Hanson. Seek to develop in Winton School. Developing a pre-tenancy education pack to advertise the programme with schools and agencies in order to signpost to other services.</p>	<p>Unable to achieve accreditation as this is only available to schools. Have continued to provide healthy snacks during club times and to promote healthy eating in cookery sessions.</p>
	<p>Kids Church After Schools Club to promote healthy eating and lifestyles</p>	<p>Covered by Jean McLeod (Kids Church)</p>	<p>Dec 2007</p>	<p>Achieve accreditation under Healthy Schools agenda</p>	<p>Testway 7 projects carries supporting literature for Youth Service advisors.</p>	<p>Regular sessions, 5 at Blenheim youth club average attendance 24 young people.</p>	<p>Support through Test way 7s for Children's Safety Education Foundation (CSEF) for classroom activity packs. Pilot was</p>
	<p>Provision of Sex Relationships Education (SRE) to youth groups</p>	<p>Youth Team/Kelly Gillan (HCC)</p>	<p>2007-08</p>	<p>Number of sessions and attendance</p>	<p>Participation</p>	<p>Support through Test way 7s for Children's Safety Education Foundation (CSEF) for classroom activity packs. Pilot was</p>	
	<p>Provision of Drug Awareness programmes in youth groups</p>	<p>Youth Team</p>	<p>2007-08</p>	<p>Participation</p>	<p>Support through Test way 7s for Children's Safety Education Foundation (CSEF) for classroom activity packs. Pilot was</p>	<p>Support through Test way 7s for Children's Safety Education Foundation (CSEF) for classroom activity packs. Pilot was</p>	

Improved mental health and wellbeing	Development of a range of initiatives which promote mental health and social inclusion in response to identified needs.	Kerry St John	Ongoing	Attendance levels for each initiative.	for 3 schools; Knights Enham, Shepherds Spring & Roman Way. Being repeated with this year for 6 years at 6 local schools.
Development of a Health Trainers service in King Arthurs Hall	Development of a Health Trainers service in King Arthurs Hall	PCT/AFL (Lee Dawson)	Feb 2007	Numbers of residents seen by health trainer and achieving behavioural goals	The service is running on Monday's at Athol Court shop. Only one health trainer (Kath Calcraft) and has set targets until the end of March 08 in terms of consultations and clients. These are a minimum of 12 new clients and a minimum of 58 sessions.

**Theme:SHOP**

**Co-ordinator:BrianCowcher**

<b>OVERALLAIM:</b>	<b>Createacentralisedvenue(shop)top model)</b>	<b>rovideinformation,adviceandactasameetingpoint.(Baseandface</b>
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Impact:what differencedowe expect? (4prioritiesonly)	Action	Who	When	Measurement	Progress
Morecommunity engagement,better communicationand information,improving skillsofresidents throughITuse	New"brand"required fortheshop	MarieSpanwick (TWH)/KerrySt John	Launch competition forshop name14 June		Nameandbrandingagreedand completedandinuse
	Conversionofshop toprovide informationand advicecentre	MarkLambert (TVBC)	End August 2007		Buildingworkscompleted.
	Kittingoutofshop (ITthrough partnershipwithBT)	DebbiePike (Testway)	End August 2007		Shopfittedoutandinuse
	Furnishingtheshop	SueThomas (Testway)/Brian Cowcher	End August 2007		Shopfurnished
	DeliveryofOutreach Service/surgeries (Housing Management, IncomeRecovery& Community InvolvementTeams, PCT, YISP ,Andover Churches,Police, AndoverFamily Learning, Testway, TVBC)	KellyMcArthur/ JillField/Hazel Bathie(TWH) TVBCHBDept, TVBCHomeless Dept.	Startend August 2007	Regularsurgery attendanceon completionofunit	Rotissued.Outreach surgeriescommenced17/9/07. Reviewmeetingheld22/11/07. Numberofactionsagreed includingimprovingattendance andpreventingloneworking, revisingtherota,publicity, communityevents,discipline, volunteering,cleaning, monitoringandevaluationetc. Newrotatobeinplaceforshop reopeninginJanuary2008

Investigate a participatory model of worker stoppage events on.	Marianne Piggin (TVBC)	Startend August 2007	Underdevelopment. Launch with residents planned for February half term on a multi-cultural theme
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**Theme: MEASUREMENT OF SUCCESS**

Overall Aim	Impact: what difference do we expect?	Measurement	Action	Who
Learning	Ensuring that people understand the value of education and learning, improve attainment and ensure there are opportunities for all ages	Increased take up rates of learning opportunities with Testway and other partners-e.g. Andover Family Learning  Ala in residents gaining accreditation through active learning model  Resident involvement in newsletter development		Janet Blann (Kerry St John)/Testway Housing/TVBC
Communication	Ensure the community is involved and engaged with activities and actions designed to improve the quality of life and individual community wellbeing			
Resident Involvement	Resident support and take responsibility and pride in what is going on in their communities	Increased level of involvement in formal and informal opportunities-e.g. newsletters, estate inspections, focus groups  Reduced fly tipping/graffiti/vandalism complaints-reduced associated expenditure		Kerry St John
Employment	Raise aspirations towards more fulfilling employment			Ange Moon
External Environment	A place where anyone would want to live (an environment that supports physical activity and improves health)	More involvement in estate inspections Increased number of applications to THS application fund for		

		resident led improvements to estate Recommendations for minor estate improvements Participation in health walks around Alamein Ward from residents and non residents			
Policing & Crime Reduction	To generate total package of education in the widest sense to inform residents what is and what is not acceptable behaviour and the consequences and action of failure to comply with the rules, followed by enforcement  Reduce the level of low-level crime and anti-social behaviour	Development of estate agreements within Alamein Ward  Reduced levels of ASB complaints  Take up of information and surgeries within shop unit Number of people given input  Reduced property turnaround Crime and disorder statistics		Sue Barton  Martin Jeffery via Matt Reeves	
Youth	For young people to be proud of where they live and to have a voice that is listened to in their community	involvement of young people in local level decision making – re facilities, events within the community			
Health	Increase life expectancy of people living in Alamein and reduce inequalities in health	take up rates of health walks, health eating advice etc info available to all on health issues, well being etc via partnership approach in surgeries			
Shop	Create a centralised venue (shop) to provide information, advice and act as a meeting point. (Base and face model)	delivery of surgeries by all key partners - monitoring of outcomes			