

TURNAROUND ACTION PLAN

Theme: **LEARNING** Co-ordinator: **Clive Graham**

OVERALL AIM: Ensure people of all ages understand the value of education and learning and can access educational opportunities provided to meet their needs and to raise their aspirations and attainment levels

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year1	Measurement	Progress
Parents understanding value of education, to broaden horizons and expectations	Active Learning for Residents Pilot	Sarah Smith (TWH)	April 2007 to April 2008		This national pilot, with the Chartered Institute of Housing, is underway with 37 adults (mostly men) registered and engaged at Level 2. New promotional activity will target Under 25's. Active Learning is due to run a healthy child course in Jan 2008 with AFL teenagers. Also a course on how to form a committee, with members of Horizons from AFL. More Recognisers, including people from the South. 34 learners at the moment. Await TWH Evaluation Report in April 2008.
Raised educational attainment of vulnerable children	Andover Family Learning – see below Pastoral care work and behaviour support in Junior Schools with Therapeutic Play for most troubled children	Kids Church – First Inclusion Project – Janice Buckley	Ongoing	Improved results shown on Strengths & Difficulties questionnaire	Appointed a home-school link worker for Roman Way Primary School (new post) and continue to have a similar post in Knights Enham Junior

	School.				
Parents engagement in education increased	Improved literacy and numeracy data	Ongoing	Sandy Craig (AFL)	Andover Family Learning delivers Family Literacy, Language and Numeracy programmes and Learn Direct National testing	In 2006-2007 AFL achieved 33 national test passes in literacy/numeracy through Learn Direct; 34 learners at the paper-version national tests with an expected 88% pass rate. In addition, 70 learners gained an NOCN qualification in IT, Intro to working in a Creche, PEEP; and 150 learners gained NCFE accreditation in a range of programmes including Using IT for Family Learning, Creating Resources in IT, Healthy Eating, Effective Communication, Understanding Behaviour, Learning Through Play. Many of the above learners are residents living in the Alamein Ward.
Raise self esteem and educational attainment of adults	Parents/carers have the skills, knowledge and information to support their child's development, education and skills	Sept 07 - Mar 08 June 07	New Horizons Groups and Kids Church (JB)	Family Support Work	This continues as a feature within Kids Church's work with children and young people and New Horizons' four neighbourhood support groups. Kids Church starting a weekly drop-in for parents at KC warehouse - organised by Home School Link Worker at Roman Way, also to include

					parents from KEJS.
	Active Learning for Residents Pilot – see above	Sandy Craig (AFL)	Ongoing	Improved literacy and numeracy data	2007-2008 achievements available in Sept 2008.
	Andover Family Learning – see above	Christine Alexander Project Officer	Ongoing	Increased take up from established baseline	Regular 'drop in' internet taster sessions held at Askalot.
	Everybody on Line Project				
Improved parenting and behaviour among children and families	Provision of Testway 7 programme within and beyond school events, including at "hotspots"	Dave Kane (TWH)/Alamein Schools	June 07 onwards	Participants feedback and evaluation	Sports caged delivered at KAW Youth Club 17 & 19 th September and planned for funday 22 nd at Knights Enham school.
	Parenting Support Programmes	Siobahn Down (AFL)	Ongoing		AFL has funding for 2007-2008 to deliver the following programmes: Supporting Parents of Teenagers, Special Children/Special Parents, Family Links Nurturing, Positive Parenting Programme. In addition, AFL has received Sure Start funding to work with children of teenage parents and the young mums to be group.
	Home School links/ Family Support work	Janice Buckley (Kids Church)	June 07 onwards	Improve links between families and schools especially for children at risk of	Jan 2008 - Home-school link worked for Roman Way Primary School now been in post for 4 months. Starting one-to-one work with families

<p>Extending Family Links Nurture Programme to hard to reach families</p>	<p>Home School Link Worker (Kids Church)</p>	<p>2008</p>	<p>exclusion</p> <p>Numbers reached and completing programme</p> <p>Feedback from children, parents and schools. Case studies.</p>	<p>this term. Continue to have a Pastoral Care post at Knights Enham Junior School.</p> <p>Jan 2008 - Home School Link Worker will be attending Family Links Nurture Programme training this term. Will start work with families thereafter.</p>
<p>After Schools Clubs for 5-11 years</p>	<p>Vacancy for Playwork Co-ordinator. Covered by Jean McLeod (Kids Church)</p>	<p>Ongoing</p>	<p>5 groups per week in place by 2007-08 session. Measurement - numbers attending and feedback from children, parents & schools</p>	<p>After-School provision is being attended by 25 children on both Wednesday and Thursday. All children attend Knights Enham Junior School. Volunteers are needed to extend this important provision. Jan 2008 - On register: 50 children from Knights Enham Junior School split between Wed & Thurs clubs. Also 15-20 from Roman Way for Tuesday club. Clubs currently suspended due to vacancy for leader.</p>
<p>Dedicated Family Centre building supportive, nurturing relationships where parents will be encouraged to learn</p>	<p>Jean McLeod/ Justine Sebon (Kids Church)</p>	<p>Mar 2008</p>	<p>Numbers of parents attending Family Centre and learning programmes</p>	<p>The "Reaching Communities" Lottery bid was unsuccessful. Programme downsized and put on hold for 4 months until Jan 2008. Family Centre now being developed with in current</p>

Increased opportunities to achieve personal and social development and enjoy recreation	and improve their lives	After Schools Clubs for 5-11 years	Dave Kane (TWH), Youth Service Covered by Jean McLeod (Kids Church)	Ongoing	Varied programme of activities delivered, including adventure play and trips out	<p>KC warehouse premises. Local Anton Rotary Club will help with refurbishment of a dedicated lounge. Justine Sebonisco-ordinating and monitoring activities. Report due 18 Jan.</p> <p>Update from Dave Kane - assisted with youth Club outing as driver. Speaking to School Sports Coordinators reference Sports Cage Tournament for primary schools with finals hosted by Harrow Way. Trying to engage Junior Sports Leaders to set leagues, rules and competition format. JSL's not yet fully established at Harrow Way. Met with Kids Church to explore further joint working, focusing on boxing as a real possibility. Kids Church - varied programme of activities has been delivered, including adventure play and trips out. Currently recruiting new leader for clubs. See more confident and willing to learn section.</p>
Delivery of Silver Surfer IT opportunities for older people (Sandringham House)		(TWH)/Andover Family Learning	Ongoing			

	Volunteer Buddy Project-funding bid to Awards for All	Clive Graham (Harrow Way)	June 2007	Increased number of adults able to access support for literacy/numeracy	The bid was unsuccessful as the grant cannot be used to support fixed term contracts – only sessional work.
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
Parental engagement in education increased	County Big Lottery Family Learning Projects success – “Beyond Horizons”. And over one off five area’s receiving funding.	“Beyond Horizons” Implementation Group	From April 2008	270 children and parents participate in Year 1	Ala in Community Association one of six hubs to receive funding. Hub to be asked to link to Knights Enham Infant and Junior Schools, Roman Way Primary School, Kids Church and Home-Start.
Raised educational attainment of vulnerable children	Opening of two Children’s Centres.	HCC	April 2008 and April 2009	Performance Indicators have yet to be published.	Acorns Early Years Centre has been designated as a Children’s Centre from April 2008. A second Children’s Centre will open in the Ala in Ward on the Shepherds Spring Infant School site in 2009 – run under joint management arrangements with Acorns.

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New staff are currently being appointed and will be based in the Alamein Ward in temporary offices until the "Shepherds Spring" Children's Centre is ready to open. The Children's Centre team will be working closely with local families and partner agencies including:

- Andover Family Learning;
- Health; Social Care; National Childminders Association; Job Centre Plus and Hampshire Children's and Families Forum. Services will include Family Support Workers; health promotion activities; child-minders drop in sessions; support groups and more training opportunities. A corns will continue to provide special needs and child development services.

Theme: COMMUNICATION Co-ordinator: Marie Spanswick

OVERALL AIM: Ensure the community is involved and engaged with activities and actions designed to improve the quality of life and individual community wellbeing

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	Establish who are key stakeholders and create communications plan to engage them	Marie Spanswick (TWH)	June 2007		Communications Plan complete.
	Hold regular drop-in to update community to talk about things done and ongoing.	Testway PR team for publicity Kerry St John for activities	From November 2007	More awareness/greater understanding of the dynamics/inter-generational issues	Two articles in Testway's Together magazine in last edition
	Hold community half day lunch (3 per year)	Kerry St John	From January 2008	Attendance numbers	
	Publicise outcomes against community priorities from previous Needs Assessment	Testway PR Team	Date tbc	Community in a line inward to fully understand, participate in TAP and take responsibility in the community	Report currently in design. Copy for the next meeting. Will also report on the outcomes of recent survey.
	Set up communications network between agencies for information sharing	Marie Spanswick	Sept 2007	Number of agencies actively involved in the project and their communication perceptions	18/3/2008 - Being printed If Gold Award successful we will have funding for a Turnaround website and blog, which will mean we can share our everyday experiences, questions and frustrations. Gold award unsuccessful.

existing service providers					meeting
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year2	Measurement	Progress
Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	Update communications plan to engage with audience for the coming year Develop community website	Marie Spanswick (TWH)	June 2008		
		Active learning team/Testway PR team	2008	Footfall measures and targets	Need to identify someone to take on creation of website, could be through shop active learning or IT activities.

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year3	Measurement	Progress
Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership	Update communications plan to engage with audience for the coming year	Marie Spanswick (TWH)	June 2009		

Theme: RESIDENT INVOLVEMENT Co-ordinator: Kerry St. John

OVERALL AIM: Resident support and take responsibility and pride in what is going on in their communities					
Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Regular Social Events and leisure activities (e.g. keep fit) and marketing and publicity for those events	Consult residents	Kerry St John + community association / TAP members	Ongoing	Number of events Attendance Involvement in organisation by the community	Fun Day, Grapevine and Askalot
	Community Noticeboards and letters	Kerry/Wardens	Ongoing	Board outside Hall entrance Newshop used for publicity	Discussions with Community Association To start ASAP
	Word of mouth through existing groups	Kerry/Wardens/Environment Group	Ongoing		
	Variety of activities including high quality provision (not always on the cheap!)	Kerry	Ongoing	Meeting community needs and demands Frequency of events (linked to CSP Delivery Group plan)	Ongoing each half term, links with HC and Lights. Looking for more during term time.
	Facilitate social and family events using ideas coming from the community – in Family Centre and other suitable venues	Family Support Worker and Kids Church team	Sept 07 onwards	Numbers of events numbers of participants and feedback – with photographs	Ongoing and to develop more with EOL. Kids Church summer outings 2007. Took 43 young people for day out at Thorpe Park. Most had never been before. Took 28 to Moors Valley with very good

<p>Promote increased level of volunteers:</p> <ul style="list-style-type: none"> • Residents • Wider community • Corporate! 	<p>Develop Community Association</p> <p>Offer more training for potential volunteers</p> <p>Promoting community Good Neighbour Scheme</p> <p>Promotion of volunteering involvement opportunities for Twice</p>	<p>Andover Family Learning/TVCS</p> <p>All activity providers</p> <p>Kerry/Community Association</p> <p>Sue Thomas (TWH)</p>	<p>Ongoing</p> <p>Nov 2007 onwards</p> <p>Nov 2007 onwards</p> <p>May 2007 –ongoing</p>	<p>Complete Awayday 21 July 2007</p> <p>Establish and increase numbers of skilled volunteers</p> <p>Separate question on Community Audit 1 sheet?</p>	<p>feedback from families who went. Took 37 on day out to Bourne mouth – very successful day. Also 2 outings to Finkley Down with 19+11 younger children attending. And trip to swimming and ice skating for 15+9 young people resp. In-house days for young people-40 attended</p> <p>Challenged and 42 the Big Art day. Andover Carnival is intending to link with areas of town to feed in to main event opportunities for families to be involved. Carnival to take place 12 July 2008. Aiming for carnival to link with other events in area, e.g. Andover Sound.</p> <p>Ongoing</p> <p>Ongoing</p>
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
<ul style="list-style-type: none"> • Promote increased level of volunteers: • Wider community • Corporate! 	Encourage young people to volunteer, both inside and outside their own community	Kids Church Youth Programme	2008 onwards		<p>Jan 2008. Around 12 volunteers from the community are helping with Kids Church weekly youth programmes. Corporate: volunteers from HSA helped with Kids Church Challenge and Arts days in warehouse.</p> <p>HCC Arts Dept are working with Kids Church weekly young women's group. Also NACRO (Police Crime Reduction) have provided 2 helpers to run sports activities at Monday night New Image Club.</p>

Theme: **EMPLOYMENT** Co-ordinator: **David Gleave**

OVERALL AIM: Raise aspirations towards more fulfilling employment

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Increase in appropriate, skilled workforce				More young people into work or training	
				More people enrolled onto Family Learning programmes	
				Reduced migration of school leavers	
				Establish current level of unemployment	August 2007 Ala in 50 Male 2% 27 Female 1.1% St. Mary's 68 1.5% 1.5% (of TV 0.8%)
				Establish number of residents in receipt of Incapacity Benefit	January 2007 Ala in total 360 - 7.2%
				Development of partnership links with CONNEXIONS	Location of Connexions service under review.
	Employability courses in Andover pre and post Christmas	TWH (Hazel Bathie) / Jobcentre Plus / BCOT / TVBC (David Gleave)	Nov 2007, Jan / Feb 2008	Number of courses planned, and attendance	Initial stages being developed with TVBC. 3 day course took place in November, 8 delegates attended. Another course booked for 7-10 January 2008 targeted at Asda recruitment.

						Andover Family Learning running a writing and presentations skills course.
	Promote positive image/role model – Testway tenants working for Testway (Together magazine)	Debbie Greene (TWH)	First example, Jobcentre Plus, July 07			
Paid places for childcare for parents to find/return to work	Offer affordable, quality, after-schools childcare places to help parents back to work	Sarah Prust (Kids Church)	Sept 07 onwards	Parents finding work		
Everybody on-line: BT-funded initiatives designed to increase use of internet for employment learning and social reasons	Project worker will work with local groups and school to develop use eg. Silver Surfers. Project will work with Jobcentre Plus to support people back into employment.	EOL project co-ordinator – Christine Alexander	Dec 07 – Dec 2010	Increased take up from established baseline		Been in contact with Jobcentre Plus. Under discussion – Job Seeker targeted internet sessions, attending meeting of Student Council to discuss Homework Club, working on Internet session for Silver Surfers
Business Support (for self-employment)	North Hants/Surrey Enterprise Gateway outreach work in Andover	Business Link	From Nov 07	Number of persons advised		

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
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Increase in appropriate, skilled workforce	Increase Youth Development work among young people. Building life skills, offering help with CV's, job applications, college applications, careers and training advice	Kids Church Youth Team	2008 onwards	Establishment of Youth Office Take up of facilities	Jan 2008 - Youth Office being developed along with Family Centre.
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Theme: EXTERNAL ENVIRONMENT Co-ordinator: Mike Wickenden

OVERALL AIM: A place where people would want to live (an environment that supports physical activity and improves health)

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Promote a sense of ownership and pride in the local environment	Continue the regular estate inspections	Kelly McArthur (TWH)	Ongoing on a monthly basis	Inspection stake place on time	Inspections monitored on a monthly basis
	Issues logged and publicised	Kelly McArthur (TWH)	Routinely after each inspection	Log maintained. Displayed in shop. Reviewed by Environment sub-group	
	Issues resolved	Steve Cantello TVBC Matt Reeves Police Kelly McArthur TWH Wardens	Ongoing	Improved appearance of community facilities and accessibility	
	Reintroduction of Green Team Event	Kelly Edmead (TWH)			Awaiting identification of areas that need attention – liaising with Neighbourhood team
Community Association being more representative, proactive, organised and taking leadership	Development of an Environmental sub-group to consider greenspaces, walks, cycle paths, playgrounds, well-lit	Mike Pratt (TVBC)/ Dave Kane (TWH)	By Dec 2007	Active volunteering/attend at projects	

	safest streets, shopping trolleys, bottle banks				Setup structure group	Progressing Roadshow to take into schools and Amnesty to address environmental issues. 1 st meeting of group to set up Environmental Group to take place on 13 Jan 2008
	Introduction of residents as "Estate Watch" reps, monitoring cleansing standard setc.	Amanda McGuire & Hazel Bathie (TWH)	Pilot approach Aug/Sept 07 Full launch Jan 2008 onwards			Pilot project taking place in South with an identified "Estate Champion". If successful will expand to Alamein area. Work progressing on improved methods of capturing environmental improvements for reporting.
Periodic CRE events to show case multi-agency approach	Schedule ahead through Community Safety Partnership	Steve Cantello TVBC	Ongoing		Wellco-ordinated event leading to improved appearance of targeted areas	September 07 CRE event delivered
Improve parking	Development of a Residents Environmental Group (as above)	Steve Cantello TVBC	By Dec 2007		Removal of unroadworthy cars Restrict illegal parking Incentives to use garages Environmental changes, dragons teeth and traffic calming	
	Testway Neighbourhood Officer to coordinate in ore state	Kelly McArthur (TWH)	Ongoing - budget secured for 07/08-			Work ongoing

	improvementprojects				
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Key: Year1=May2007-April2008 Year2=M ay2008-April2009

<p>from close to the standards. At this time, it is not clear who is responsible for which trees, and until that has been determined (working progress with Testway) we cannot get the trees cut back. The fact that the lighting scheme will not be changed need to be fed back, but I want to do this with the message that the trees will also be addressed, so that there is a positive message also.</p>				<p>Volunteer group to assist in improving the environment</p>	<p>More community engagement – more people taking part in local events</p>
<p>HSA volunteers during CREW, no other public volunteers involved (something by the local Neighbourhood Watch Coordinator) This is something that needs to be passed to the Community Engagement Strand</p>		<p>Sept 2007 during CREW</p>	<p>Volunteers/ TVCS</p>	<p>Enforcement</p>	
<p>40 addresses targeted due to the condition of their front gardens.</p>		<p>Ongoing. Specific emphasis Sept 2007 during CREW</p>	<p>Steve Cantello-TVBC, ASB, Wardens, Env. Services, RSLs</p>		
<p>Family Fun Day well attended other events little to no interest from the community.</p>	<p>Numbers attending local events</p>	<p>Start April 2007</p>	<p>Police – PCSO's to lead</p>	<p>More effective Neighbourhood Watch activity by trained community members</p>	
<p>Interest shown by 1 group during CREW. Early stages at this time</p>	<p>Number of NHW and those implemented</p>				

	Working together to deal with neighbour nuisance (including drunken behaviour of adults and young people)	Mediations service	Pilot July 2007	Implement mediation	Mediation ongoing 4 referrals for Test Valley so far.
	Collate existing information about anti social behaviour (linking with TACT, postcodes within the Alamein ward)	JAG via Ben Taylor- Police/Sue Barton (TWH)/ TVBC	July 07 onwards	System setup	Process for Joint Action Group in place. Monitored by Delivery Group. Specific actions and outcomes directed at the meeting and recorded on the JAG minutes.

Impact: what difference do we expect? (4 priorities only)	Action	Who	When Year 2	Measurement	Progress
More community engagement – more people taking part in local events	More effective Neighbourhood Watch activity by trained community members	Police – PCSO's to lead	Sept 2008	Numbers attending local events	
				Number of NHF and those prevented (Success would be measured as at least 100% increase)	
	Working together to deal with neighbour nuisance (including drunken behaviour of adults and young people)	Locally Based Mediations service	June 2008	Implement mediation involving the training and utilisation of local volunteers.	Pilot mediation service in place.

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Key:Year1=May2007-April2008Year2=M

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Theme: YOUTH Co-ordinator: Richard Watson

OVERALL AIM: For young people to make a positive contribution (or) For young people to engage in decision making and support the community and environment, to engage in law-abiding and positive behaviour in and out of school and to develop positive relationships and self-confidence to successfully deal with significant life changes and challenges

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Empowering young people – thing to do, places to go, someone to talk to	Youth Club for 5-11 Years Old	Kerry St John Testway Housing	Commenced and ongoing	Number of young people attending Activities undertaken Active participants Has brief for management of transition	Richard Watson has visited. Looking to way to link volunteers with other voluntary youth projects. Dave Kane assists
	Kids Church Youth work re-launched as New Image Youth Club	Kids Church	2 nights per week	Attendance	Jan 2008 – 35+ 15 regularly attending on Mon & Tues resp. M group is mixed, Tues is young women. Great team of volunteers has been recruited; practical assistance provided from Recreation & Heritage Department HCC to facilitate art + design work with young women. Also working on social issues like binge drinking, teenage pregnancies, drugs, petty crime. Very good atmosphere established at both clubs with good discipline and adherence to rules. Will

<p>Young people as citizens – making a positive contribution</p>	<p>Develop an active Youth Forum for the estate that gives young people an opportunity to engage in and influence decision making about services that affect them, communicates the widest possible range of interests and activities that young people would wish to participate in (via questionnaire).</p>	<p>Test Valley Youth Team, HCC</p>	<p>From April onwards, young people supported to attend Andover Youth Forum</p>	<p>Representation from the Andover Youth Forum, supported by a election process that involves as many young people as possible</p>	<p>Rep from the Andover youth forum attended the Knights Enham family fund day to promote the forum and gain young people's interest.</p>
<p>Support 2 or more young people to participate in Andover Youth Forum</p>	<p>Test Valley Youth Team, HCC</p>	<p>Test Valley Youth Team, HCC</p>	<p>Sep 2007 and onwards</p>	<p>Participation of young people from the estate in Andover Youth Forum</p>	<p>UK youth parliamentary elections to take place November 2007, Blenheim youth club to be come polling station.</p>
<p>Programme of youth activities as Kids Church warehouse and other venues – supporting the 4</p>	<p>Kids Church Youth Team</p>	<p>Ongoing with increased programme for</p>	<p>Young people from the estate participate in a variety of activities</p>	<p>As above at "Empowering Young people....." Activities provided include sports (basketball, football, hockey, table tennis); arts and</p>	

	outcomes of the "Youth Matters" agenda	2007/8		crafts; games including Pool, Jenga, Connect 4; Play Stations; healthy snacks. Emphasis on befriending and listening to each individual.
Supporting choices – information, advice and guidance	Provide information, advice and guidance to young people from the shop.	Sep 2007	HCC Youth Team	<p>Young people have the chance to try new challenging opportunities</p> <p>Took 2 groups of 6 Young People who struggle to socialise or be involved to Tillybarn in summer 2007. Opportunities on raft building, high ropes and the outdoor challenging activities. Some kids really surprised themselves by what they could achieve. Also took a group of 9 camping.</p> <p>Kelly Gillan offering drop in session from new shops from October 2007</p>
Increase life aspirations	Promote ownership i.e. Junior Crew, graffiti wall and organise external team building trips	Ongoing, with increased opportunities from Sep 2007	Police/Wardens/Volunteers/Community Organisations/Self employed people	<p>Parents are offered a range of training opportunities in conjunction with other agencies</p> <p>Levels of attainment – GCSE A-C grades and other measures for less academic</p> <p>Reduction in exclusions and truancy</p> <p>Improved attendance levels</p>
	Develop self esteem programme for parents and children	On-going as from start date which is to be	Maggie Fisher	Increase in self esteem and aspirational attainment

<p>Link in with Every Child Matters Outcomes Framework and HCC Young People's Plan to increase access to excellent general education</p>	<p>Deliver planned learning opportunities that lead to personal development through making choices, accepting responsibility and understanding consequences</p>	<p>Blenheim Youth Club Verna/Richard</p>	<p>agreed. 1½ day workshop in Autumn 2007</p>	<p>25% of active participants achieve recorded learning outcomes 7.5% of active participants achieve accredited outcomes</p>	<p>Workshop planned for November 2007</p>
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OVERALL AIM: Increase life expectancy of people living in Alamein and reduce inequalities in health

Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
Reduce the prevalence of obesity in adults in the Alamein ward	Development of Eat to Live Fruit & Veg market in King Arthur's Hall	AFL (Ellen Gordon)	Sep 2007		Initiating monthly Eat to Live activities at the Mother & Toddler Group in KA in Oct 07. Will involve cooking demonstrations, recipe leaflets & small scale market selling products required to make the recipes that are demonstrated.
	Promotion of Health Walks in the ward (Dave Kane has now completed health walk leader training)	Verna Brown/ Dave Kane (TWH) PCT/TVBC	Training June 07, with health walks thereafter	Increase in numbers attending walks from the Alamein ward.	Verna is planning for A4A application to fund work. Alamein Walks have stopped due to low attendance Only walk available in Andover area at present on Tuesday starting from the Lights Theatre. Health walk volunteer recruited, awaiting training for local residents to re-launch walk in the Alamein area.
Reduce the prevalence of obesity in children in the Alamein ward	Develop opportunities for children in Alamein to become physically active outside of school	School Sports Partnership/ Dave Kane (TWH) TVBC/Youth Service/ Dave Kane (TWH)	Ongoing	Audit current availability and increase on baseline.	EnergyTAG skipping programs planned for primary schools with PCT. Exploring 'mobile' gym equipment.
	Promotion of healthy	Dave Kane	Sep 2007		EnergyTAG example.

						supporting literature for Youth Service advisors.
	Provision of Sex Relationships Education (SRE) to youth groups	Youth Team/Kelly Gillan (HCC)	2007-08	Number of sessions and attendance	Regular sessions, 5 at Blenheim youth club average attendance 24 young people.	
Reduce substance misuse	Provision of Drug Awareness programmes in youth groups	Youth Team	2007-08	Participation	Support through Test for Children's Safety Education Foundation (CSEF) for class room activity packs. Pilot was for 3 schools; Knights Enham, Shepherds Spring & Roman Way. Being repeated with this years year 6 at six local schools.	
Improved mental health and wellbeing	Development of a range of initiatives which promote mental health and social inclusion in response to identified needs.	Kerry St John	Ongoing	Attendance levels for each initiative.		
	Development of a Health Trainers service in King Arthur's Hall	PCT/AFL (Lee Dawson)	Feb 2007	Numbers of residents seen by health trainer and achieving behavioural goals	The Service is running on Monday's at Atholl court shop. Only one health Trainer (Kath Calcraft) and have set targets until the end of March 08 in terms of consultations and clients. These are a minimum of 12 new clients and a minimum of 58 sessions.	

Theme:SHOP

Co-ordinator: Brian Cowcher

OVERALL AIM:	Create a centralised venue (shop top model)	Provide information, advice and contact as a meeting point. (Base and face)
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Impact: what difference do we expect? (4 priorities only)	Action	Who	When	Measurement	Progress
More community engagement, better communication and information, improving skills of residents through IT use	New "brand" required for the shop	Marie Spanswick (TWH)/Kerry St John	Launch competition for shop name 14 June		Name and branding agreed and completed and in use
	Conversion of shop to provide information and advice centre	Mark Lambert (TVBC)	End August 2007		Building works completed.
	Kitting out of shop (IT through partnership with BT)	Debbie Pike (Testway)	End August 2007		Shop fitted out and in use
	Furnishing the shop	Sue Thomas (Testway)/Brian Cowcher	End August 2007		Shop furnished
	Delivery of Outreach Service/surgeries (Housing Management, Income Recovery & Community Involvement Teams, PCT, YISP, Andover Churches, Police, Andover Family Learning, Testway, TVBC)	Kelly McArthur/Jill Field/Hazel Bathie (TWH) TVBC Homeless Dept.	Start end August 2007	Regular surgery attendance on completion of unit	<p>Rotas issued. Outreach surgeries commenced 17/9/07. Review meeting held 22/11/07. New rota implemented. Further review meetings scheduled late March/early April. Database being developed to record facility use and membership scheme to be developed.</p>

Investigate a peripatetic model of worker stoppage events on.	Marianne Piggin (TVBC)	Startend August 2007	Underdevelopment. Launch with residents planned for 19 April
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Theme: MEASUREMENT OF SUCCESS

Overall Aim	Impact: what difference do we expect?	Measurement	Action	Who
Learning	Ensuring that people understand the value of education and learning, improve attainment and ensure there are opportunities for all ages	Increased take up rates of learning opportunities with Testway and other partners-e.g. Andover Family Learning Ala in residents gaining accreditation through active learning model Resident involvement in newsletter development		Janet Blann (Kerry St John)/Testway Housing/TVBC
Communication	Ensure the community is involved and engaged with activities and actions designed to improve the quality of life and individual community wellbeing			
Resident Involvement	Resident support and take responsibility and pride in what is going on in their communities	Increased level of involvement in formal and informal opportunities-e.g. newsletters, estate inspections, focus groups Reduced fly tipping/graffiti/vandalism complaints-reduced associated expenditure		Kerry St John
Employment	Raise aspirations towards more fulfilling employment			Ange Moon
External Environment	A place where anyone would want to live (an environment that supports physical activity and improves health)	More involvement in estate inspections Increased number of applications to THS application fund for		

		resident led improvements to estate Recommendations for minor estate improvements Participation in health walks around Alamein Ward from residents and non residents			
Policing & Crime Reduction	Togenerateatotalpackageof education in the widest sense to inform residents what is and what is not acceptable behaviour and the consequences and action off failure to comply with the rules, followed by enforcement Reduce the level of low-level crime and anti-social behaviour	Development of estate agreements within Alamein Ward Reduced levels of ASB complaints Take up of information and surgeries within shop unit Number of people given input Reduced property turnaround Crime and disorder statistics		Sue Barton Martin Jeffery via Matt Reeves	
Youth	For young people to be proud of where they live and to have a voice that is listened to in their community Increase life expectancy of people living in Alamein and reduce inequalities in health	involvement of young people in local level decision making – re facilities, events within the community take up rates of health walks, healthy eating advice etc info available to all on health issues, well being etc via partnership approach in surgeries delivery of surgeries by all key partners - monitoring of outcomes		Set % reduction (need to have CSP first)	
Health					
Shop	Create a centralised venue (shop) to provide information, advice and act as a meeting point. (Base and face model)				