

## TURNAROUND ACTION PLAN

Theme: **LEARNING**      Co-ordinator: **Clive Graham**

Action	Who	When Year1	Measurement (use LA indicators where appropriate)
<b>OVERALL AIM:</b> Ensure people of all ages understand the value of education and learning and can access educational opportunities provided to meet their needs and to raise their aspirations and attainment levels			
<b>Impact: Parents understanding value of education, to broaden horizons and expectations</b>			
<ul style="list-style-type: none"> <li>Active Learning for Residents Pilot</li> </ul>	Sarah Smith (TWH)	April 2007 to April 2008	
<b>Impact: Raised educational attainment of vulnerable children and young people</b>			
<ul style="list-style-type: none"> <li>Opening of two Children's Centres.</li> <li>Pastoral care work and behaviour support.</li> <li>Cluster of School's Extended Services Capacity Building Activities.</li> <li>Homework Club</li> <li>Represented on the Test Valley Children and Young People's Plan Steering Group</li> <li>"Engaging Vulnerable Young People" ESF funded project</li> </ul>	HCC	April 2008	Performance Indicators have yet to be published.
	Kids Church	Ongoing	Improved results shown on Strengths & Difficulties Questionnaire (SDQ's)
	Knights Enham Infant and Junior Schools; Harrow Way Community School; Roman Way Primary School and Winton Campus Schools	Ongoing	Evaluation Report
	Extended Services Co-ordinator	Sept 2008	Improved attainment and achievement
	Clive Graham (HW) Richard Watson (Youth Work Team)	Ongoing	Impact Services are improving outcomes for vulnerable young people.
	Learning Links in partnership with Extended Services	From July 2008 (for 2 years 6 months)	Output data yet to be confirmed
<b>Impact: Parents engagement in education increased</b>			
<ul style="list-style-type: none"> <li>County Big Lottery Family Learning Projects success – "Beyond Horizons".</li> <li>Andover Family Learning</li> </ul>	Mags Todd & "Beyond Horizons" Implementation Group  Clive Graham (AFL/HW)	From April 2008  Ongoing	270 children and parents participated in Year 1  Improved literacy and numeracy adult data

programmes				
<ul style="list-style-type: none"> <li>“Learning as a Stepping Stone to Employment” project.</li> </ul>	Clive Graham (AFL/HW)	From Sept 2008 (for 2 years 6 months)	Output data yet to be confirmed	
<b>Impact: Raise self-esteem and educational attainment of adults</b>				
<ul style="list-style-type: none"> <li>Family Support Work</li> </ul>	New Horizons Groups and Siobhan Down (AFL)	On-going	Parents/carers have the skills, knowledge and information to support their child’s development, education and skills	
<ul style="list-style-type: none"> <li>Everybody on Line Project</li> </ul>	Christine Alexander	Ongoing	Increased take up from established baseline	
<b>Impact: Improved parenting and behavioural outcomes for children and families</b>				
<ul style="list-style-type: none"> <li>Parenting Support Programmes</li> </ul>	Siobahn Down (AFL)	Ongoing		
<ul style="list-style-type: none"> <li>Home School links/Family Support work</li> </ul>	Kids Church	Ongoing	Improve links between families and schools especially for children at risk of exclusion	
<ul style="list-style-type: none"> <li>After Schools Clubs for 5-11 years</li> </ul>	Kids Church			

Theme: **COMMUNICATION** Co-ordinator: *Marie Spanswick*

**OVERALL AIM:** Ensure the community is involved and engaged with activities and actions designed to improve the quality of life and individual community wellbeing

Action	Who	When Year 1	Measurement (use LAA indicators where appropriate)
<b>Impact: Communicate effectively through a variety of mechanisms to ensure we listen to what the community is saying - ensuring people feel involved and foster a sense of ownership</b>			
<ul style="list-style-type: none"> <li>Update communication plans to engage with audience for the coming year</li> <li>Develop community website</li> </ul>	Marie Spanswick (TWH)  Active learning team / Testway PR team	June 2009  2008	Footfall measures and targets

Theme: RESIDENT INVOLVEMENT Co-ordinator: Mags Todd

OVERALL AIM:	Resident support and take responsibility and pride in what is going on in their communities	ties	
Action	Who	When Year 1	Measurement (use LAA indicators where appropriate)
<b>Impact: Regular Social Events and leisure activities (e.g. keep fit) and marketing and publicity for those events</b>	Mags Todd / community association / TAP members	Ongoing	Number of events Attendance Involvement in organisation by the community Board outside Hall entrance
• Community Noticeboards and letters	Mags / Wardens (Steve White)	Ongoing	Board outside Hall entrance
• Word of mouth through existing groups	Mags / Wardens / Environment Group	Ongoing	
• Variety of activities including high quality provision (not a way on the heap!)	Mags	Ongoing	Meeting community needs and demands Frequency of events (linked to CSP Delivery Group plan)
• Facilitate social and family events using ideas coming from the community – in Family Centre and other suitable venues	Chris Lawton, Chris Davies, Mags Todd	Ongoing	Number of events numbers of participants and feedback – with photographs. Hope 2008 – Aug 2008
• Ensure resident involvement is integrated across Alamein and the new MDA	Mags Todd, Chris Davies, Chris Lawson, HCC, TVBC, TVCS, Testway	Spring 2009	Combined events and activities. Improvement of facilities.
<b>Impact: Promote increased level of volunteers from residents, wider community, corporate</b>	HCC / TVBC / TVCS	Ongoing	
• Continue to develop Community Association	All activity providers	Ongoing	Establish and increase number of skilled volunteers
• Offer more training for potential volunteers	Test Valley Volunteer Centre	Ongoing	Increased number of volunteers
• Encourage anyone of volunteer both inside and outside their own community			
<b>Impact: People have more respect for the neighbour hood and understand the impact of anti-social behaviour</b>			

• Volunteer group to assist in improving the environment	Volunteers/TVCS	Sept 2007 during CREW	
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Theme: EMPLOYMENT Co-ordinator: David Gleave

OVERALL AIM: Raise aspirations towards more fulfilling employment

Action	Who	When Year 1	Measurement (use LAA indicators where appropriate)
<b>Impact: Increase in appropriate, skilled workforce</b>			
<ul style="list-style-type: none"> <li>Involve college in community activities – raising profile of available courses</li> </ul>	Andover & Sparsholt College/Rugby Club/Testway	March 2008	<ul style="list-style-type: none"> <li>Reduced migration of school leavers</li> <li>More young people into work training</li> <li>More people enrolled onto Family Learning programmes</li> <li>Establish current level of unemployment</li> <li>Establish number of residents in receipt of Incapacity Benefit</li> <li>Development of partnership links with CONNEXIONS</li> </ul>
<ul style="list-style-type: none"> <li>Promote positive image/role model – working for Testway (Together magazine)</li> </ul>	Debbie Greene (TWH)	First example, Jobcentre Plus, July 07	
<ul style="list-style-type: none"> <li>Increase youth development work among young people. Building life skills, help with CV's, job and college applications, careers &amp; training advice</li> </ul>	Kids Church/youth team	2008 onwards	<ul style="list-style-type: none"> <li>Establishment of youth office</li> <li>Take up of facilities</li> </ul>
<ul style="list-style-type: none"> <li>Successful long-term improvement of Walworth Business Park</li> </ul>	TVBC	May 2008 onwards	<ul style="list-style-type: none"> <li>Reduced vacancy rate</li> <li>Increased jobs (variety)</li> </ul>
<b>Impact: Paid places for child care for parents of</b>			
<ul style="list-style-type: none"> <li>Offer affordable, quality, after-schools child care places to help parents back to work</li> </ul>	Sarah Prust (Kids Church)	Sept 07 onwards	<ul style="list-style-type: none"> <li>Parents find it easier to get back to work</li> </ul>
<b>Impact: Selection by BT/e-Hampshire of Alameinas Hampshire's second EOL project</b>			
<ul style="list-style-type: none"> <li>Project worker will work with local</li> </ul>	EOL project	Dec 07 – Dec	<ul style="list-style-type: none"> <li>Increased take up from established</li> <li>hed baseline</li> </ul>

groups and schools to develop use e.g. Silver Surfers. Project will work with Jobcentre Plus to support people back into employment.	co-ordinator – Christine Alexander	2010	
<ul style="list-style-type: none"> <li>• Every body on-line is working in partnership with Andover College to deliver 60 hours of learning</li> <li>• Every body on-line is working with partnership centre to provide weekly drop in internet taster/IT advice sessions.</li> </ul>	EOL project co-ordinator – Christine Alexander	Dec 07 – Dec 2010	
<ul style="list-style-type: none"> <li>• Every body on-line is working with partnership centre to provide weekly drop in internet taster/IT advice sessions.</li> </ul>	EOL project co-ordinator – Christine Alexander	Dec 07 – Dec 2010	
<b>Impact: Business Support (for self employment)</b>			
<ul style="list-style-type: none"> <li>• North Hants/Surrey Enterprise Gateway outreach work in Andover</li> <li>• Linkstobemadewithfurther agencies</li> </ul>	Barbara Morton/Business Link	From April 2008	Number of persons advised
<ul style="list-style-type: none"> <li>• Linkstobemadewithfurther agencies</li> </ul>	David Gleave/Testway Housing	May 2008	
<b>Impact: Improve local employment opportunities for Alamein residents</b>			
<ul style="list-style-type: none"> <li>• Include Andover as targeted area within Hampshire LAALocal PI, based national indicator N66* (reduce gap between residence and work-based earnings)</li> <li>• *consider links with Andover College/vocational work in local schools? (reinvestment)</li> </ul>	Janet Blann (as chair of TVP) to write to HCC Chief Executive requesting Andover's inclusion.	By end May 08	Hampshire LAALocal PI, based national indicator N66* (reduce gap between residence and work-based earnings)

**Theme: EXTERNAL ENVIRONMENT Co-ordinator: Mike Wickenden**

**OVERALL AIM:** A place where people would want to live (an environment that supports physical activity and improves health)

Action	Who	When Year 1	Measurement (use LA indicators where appropriate)
<b>Impact: Promote a sense of ownership and pride in the local environment</b>			
<ul style="list-style-type: none"> <li>Continue the regular state inspections and develop the concept of Estate Champions</li> <li>Issues logged and publicised</li> <li>Issues resolved</li> <li>Contact partner to consider consolidating some landscape contracts</li> <li>Environmental Audit                             <ul style="list-style-type: none"> <li>The street lighting survey has taken place.</li> <li>In order to improve the effectiveness, it will be necessary to cut back trees from close to the standards.</li> <li>Testway now have a tree library on GIS, and a 5 year programme of work to trees.</li> <li>The fact that the lighting scheme will not be changed need to be fed back, but with</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Kelly McArthur (TWH)</li> <li>Kelly McArthur (TWH)</li> <li>Steve Cantello (TVBC), Matt Reeves (Police), Kelly McArthur (Testway), TWH, Wardens</li> <li>Mike Wickenden (HCC)</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing on a monthly basis</li> <li>Routinely after each inspection</li> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Inspection stakeholder time</li> <li>Log maintained. Displayed in shop. Reviewed by Environment sub-group</li> <li>Improved appearance of community facilities and accessibility</li> <li>Routine landscape work delivered more effectively</li> </ul>

<p>the message that the trees will be addressed, so that there is a positive message also.</p> <ul style="list-style-type: none"> <li>For communicating.</li> </ul>			
<p><b>Impact: Community Association being more representative, proactive, organised and taking leadership</b></p>			
<ul style="list-style-type: none"> <li>Development of an Environmental sub-group of the Alamein Community Association to consider green spaces, walks, cycle paths, playgrounds, well-lit safe streets, shopping trolleys, bottle banks</li> <li>Involve local communities in environmental activities such as litter picks</li> </ul>	<p>Mike Pratt (TVBC) / Alison Angell (HCC)</p> <p>Amazing Alamein Group</p>	<p>By Dec 2007</p> <p>Ongoing</p>	<p>Active volunteering and attendance at projects</p> <p>Setup structure of groups</p> <p>Delivery of regular events</p>
<p><b>Impact: Periodic CRE Events to show case multi-age friendly approach</b></p>			
<ul style="list-style-type: none"> <li>Schedule ahead through Community Safety Partnership</li> </ul>	<p>Steve Cantello (TVBC)</p>	<p>Ongoing</p>	<p>Well coordinated events leading to improved appearance of targeted areas</p>
<p><b>Impact: Improve parking</b></p>			
<ul style="list-style-type: none"> <li>Understand and deal with the issues that give rise to the negative responses in the Community Survey</li> <li>Test way Neighbourhood Officers to co-ordinate minor estate improvement projects</li> </ul>	<p>Steve Cantello (TVBC) / Mike Wickenden (HCC)</p> <p>Kelly McArthur (TWH)</p>	<p>Ongoing</p> <p>Ongoing – budget secured for 07/08</p>	<p>Removal of unroadworthy cars</p> <p>Restrict illegal parking</p> <p>Review TWH Garage Policy</p> <p>Environmental changes, dragon steeth and traffic calming</p>

**Theme: POLICING AND CRIME REDUCTION**

**Co-ordinator: Martin Jeffery**

**OVERALL AIM:** **A** Reduce the level of low-level crime and anti-social behaviour  
**B** People feel safe at night

Action	Who	When Year 1	Measurement (use LA indicators where appropriate)
<p><b>Impact: People have more respect for the neighbour hood and understand the impact of anti-social behaviour</b></p> <ul style="list-style-type: none"> <li>Use of problem-solving and PRIME methodology affect the measures in the Partnership Plan with specific reference to the TAP area</li> </ul>	<p>Via the Joint Action Group</p>	<p>Ongoing</p>	<p>NI17 Perception of Anti-social behaviour                      Ongoing measures: Rate of criminal damage                      Number of ASB calls</p>
<ul style="list-style-type: none"> <li>Continue with CREW events</li> </ul>	<p>Emma Wykes</p>	<p>Plan in place</p>	<p>NI33 Arson Incidents                      NI20 Assault with Injury Crime Rate                      Ongoing measure Rate of assault ABH                      NI32 Repeat incidents of domestic abuse                      NI30 Re-offending rate of prolific and priority offenders                      NI38 Drug related (Class A) offending rate</p>
<ul style="list-style-type: none"> <li>Work with at risk young people to prevent them entering the criminal justice system</li> </ul>	<p>YOT/YISP</p>	<p>NI11 First-time entrants to the Youth Justice System aged 10-17</p>	<p>NI11 First-time entrants to the Youth Justice System aged 10-17</p>
<p><b>Impact: More community engagement – more people taking part in local events</b></p>			
<ul style="list-style-type: none"> <li>More effective Neighbourhood Watch activity by trained community members</li> </ul>	<p>Police – PCSO's to lead</p>		<p>Numbers attending local events                      Number of NHW and those implemented</p>

Theme: YOUTH

Co-ordinator: Richard Watson

<b>OVERALL AIM:</b>	For young people to make a positive contribution (or) For young people to engage in decision making and support the community and environment, to engage in law-abiding and positive behaviour in and out of school and to develop positive relationships and self-confidence to successfully deal with significant life changes and challenges
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Action	Who	When Year 1	Measurement (use LA indicators where appropriate)
<b>Impact: Empowering young people – thingstodo.pl a cestogosomeonetotalkto</b>			
<ul style="list-style-type: none"> <li>Youth Club for 5-11 Years Old</li> </ul>	Mags Todd/Testway Housing	Commenced and ongoing	Number of young people attending Activities undertaken Active participants Has brief for management of transition
<ul style="list-style-type: none"> <li>Kids Church</li> </ul>	Kids Church		Active participants being reached Accreditation Partnership working
<ul style="list-style-type: none"> <li>Develop Outreach Service for sports &amp; arts programmes</li> </ul>	Mags Todd/Youth Services Charlotte Malyon, Test Valley Leisure (The Depot), The Lights (Michael Johnson)/Dave Kane (Testway)	Ongoing programme of activities provided	Wider range of activities provided Attendance Participation Recorded outcomes Young people's involvement
<ul style="list-style-type: none"> <li>Borough Play Strategy to link with other children's projects</li> </ul>	TVBC, Charlotte Malyon, Mags Todd	On-going and at various stages.	
<ul style="list-style-type: none"> <li>Extension of Darts Academy</li> </ul>	Dave Kane (Testway)	Darts Academy from April onwards (linking with Phoenix Club members)	
<b>Impact: Young people as citizens – making a positive contribution</b>			
<ul style="list-style-type: none"> <li>Develop an active Youth Forum for the estate that gives young</li> </ul>	Test Valley Youth Team, HCC	From April onwards, young	Representation from the area on the Andover Youth Forum, supported by an election

<p>people an opportunity to engage in and influence decision making about services that affect them, communicate the widest possible range of interests and activities that young people would wish to participate in (via questionnaire).</p> <ul style="list-style-type: none"> <li>Support 2 or more young people to participate in Andover Youth Forum</li> </ul>		<p>people supported to attend Andover Youth Forum</p>	<p>process that involves as many young people as possible</p>
<p>Test Valley Youth Team, HCC</p>	<p>Sep 2008 and onwards</p>	<p>Participation of young people from the estate in Andover Youth Forum</p>	
<p><b>Impact: Increase life aspirations</b></p>			
<ul style="list-style-type: none"> <li>Promote ownership i.e. Junior Crew, graffiti wall and organise external team building trips</li> </ul>	<p>Police/Wardens/Volunteers/Community Organisations/Self employed people</p>	<p>Ongoing, with increased opportunities from Sep 2007</p>	<p>Level of attainment – GCSE A-C grades and other measures for less academic Reduction in exclusions and truancy Improved attendance levels</p>
<ul style="list-style-type: none"> <li>Develop self-esteem programme for parents and children</li> </ul>	<p>Maggie Fisher</p>	<p>On-going as from start date which is to be agreed.</p>	<p>Increase in self-esteem and aspirational attainment</p>
<p><b>Impact: Link in with Every Child Matters Outcomes education</b></p>			
<ul style="list-style-type: none"> <li>Deliver planned learning opportunities that lead to personal development through making choices, accepting responsibility and understanding consequences</li> </ul>			<p>25% of active participants achieve recorded learning outcomes 7.5% of active participants achieve accredited outcomes</p>
<p><b>Framework and HCC Young People's Plan to increase access to excellent general</b></p>			

**OVERALL AIM:** Increase life expectancy of people living in Alamein and reduce inequalities in health

Action	Who	When Year 1	Measurement (use LAA indicators where appropriate)
<b>Impact: Reduce the prevalence of obesity in adults in the Alamein ward</b>			
<ul style="list-style-type: none"> <li>Development of Eat to Live Fruit &amp; Veg market in King Arthur's Hall</li> <li>Promotion of Health Walks within the Ward</li> </ul>	AFL (Ellen Gordon)	Sep 2007	LAA N120 All cause mortality
<ul style="list-style-type: none"> <li>Deliver Cook &amp; Eat sessions in sheltered scheme (The Oval)</li> </ul>	Verna Brown	May 2008	LAA N120 All Cause mortality Increase in numbers attending walks from the Alamein ward. Target to increase participation in physical activity for 30 mins 5x per week. LAA N142 Number of vulnerable people supported to maintain independent living. LAA N134 Provide information & support to older people to enable them to live independently. No. of attendees. Feedback/ Evaluation
<ul style="list-style-type: none"> <li>Armchair exercise sessions delivered to sheltered scheme residents</li> </ul>	Testway/AFL	June/July 08	LAA N142 Number of vulnerable people supported to maintain independent living LAA N134 Provide information & support to older people to enable them to live independently No of attendees. Improvement in level of activity over a period
<b>Impact: Reduce the prevalence of obesity in children in the Alamein ward</b>			
<ul style="list-style-type: none"> <li>Develop opportunities for children in Alamein to become more physically active outside of school.</li> </ul>	School Sports Partnership/ Dave Kane (TWH) TVBC/ Youth Service/ Dave Kane	Ongoing	LAA N156 Obesity among primary school age children in year 6 Audit current availability and increase on

	(TWH)			baseline.
<ul style="list-style-type: none"> <li>Support LPSA2 physical activity &amp; healthyeating projects in target schools</li> </ul>	Verna Brown	Ongoing	LAA NI56 Obesity among primary school children in year 6	school
<ul style="list-style-type: none"> <li>Promotion of healthyeating at Testway 7 sevents</li> </ul>	Dave Kane (TWH)	Sep 2007	LAA NI56 Obesity among primary school age children in year 6	primary school
<ul style="list-style-type: none"> <li>Support local primary &amp; secondary schools to achieve National Healthy Schools Status (includes a focus on healthy eating, physical activity, PHSE and emotional health &amp; wellbeing)</li> </ul>	Ileana Cahill Hampshire PCT	Dec 2008	LAA NI56 Obesity among primary school age children in year 6 All schools serving the Alamein ward to achieve National Healthy Schools Status	primary school
<b>Impact: Reduce the rate of teenage conceptions in Alamein and improve the sexual health of young people</b>				
<ul style="list-style-type: none"> <li>Develop comprehensive education programme including health, housing (preventing homelessness), debt to take into schools (Winton in the first instance) and other identified venues</li> </ul>	Karen Thorburn/ Dave Ball (TWH)	May 2007 onwards	NI112 reduce the number of teenage pregnancies under 18 conception	NI112 reduce the number of teenage pregnancies under 18 conception
<ul style="list-style-type: none"> <li>Provide a weekly Sexual Health drop-in clinic at the Askalots shop, Alamein ward</li> </ul>	WEHT Dept of Sexual Health/Rob Carroll PCT	Ongoing	NI112 reduce the number of teenage pregnancies under 18 conception Number of attendees	Currently available via Testway housing, AFL, Connexions, Youth Service, Neighbourhood Wardens, Blenheim Hall and The Junction.
<ul style="list-style-type: none"> <li>Work with Sexual Health Clinic to deliver internet based sex &amp; relationship education</li> </ul>	Christine Alexander (EOL)	Ongoing	NI112 reduce the number of teenage pregnancies under 18 conception Number of participants	NI112 reduce the number of teenage pregnancies under 18 conception Number of attendees
<ul style="list-style-type: none"> <li>Provide a weekly sexual health drop-in clinic at the Wedge Youth Centre</li> </ul>	TVBC/PCT	Ongoing	NI112 reduce the number of teenage pregnancies under 18 conception Number of attendees	NI112 reduce the number of teenage pregnancies under 18 conception Number of attendees
<ul style="list-style-type: none"> <li>Provision of Sex Relationships Education (SRE) within local youth service provision.</li> </ul>	Youth Team/Kelly Gillan (HCC)	2007-08	NI112 reduce the number of teenage pregnancies under 18 conception Number of sessions and attendance	NI112 reduce the number of teenage pregnancies under 18 conception Number of sessions and attendance

<b>Impact: Help Alamein residents to stop smoking</b>				<b>Impact: Reduce exposure to second hand smoke</b>			
<ul style="list-style-type: none"> <li>• Provide stop smoking clinics and services within the Alamein ward and promote their availability to local residents.</li> <li>• Smoke Free Neighbourhood Project</li> </ul>	Hampshire PCT Quit 4 Life Service (Laura Rothery)	Ongoing	<p>LAANI120 All Cause mortality NI123 Reduces smoking prevalence Number of Alamein residents who are supported to quit smoking.</p> <p>LAANI120 All Cause mortality NI123 Reduces smoking prevalence</p>				
<b>Impact: Reduce alcohol &amp; substance misuse</b>							
<ul style="list-style-type: none"> <li>• Provision of Drug Awareness programmes in youth groups</li> <li>• Provision of Drug Awareness programmes in youth groups</li> <li>• Provide Alcohol Brief Intervention training to key workers in Alamein</li> </ul>	Youth Team	2007-08	<p>LAANI39 Alcohol related hospital admissions LAANI120 All Cause mortality Participation</p> <p>LAANI39 Alcohol related hospital admissions LAANI120 All Cause mortality Participation</p>				
	Youth Team	2007-08					
	Helen Wright Hampshire PCT	Starting Oct 2008	<p>LAANI39 Alcohol related hospital admissions LAANI120 All Cause mortality Number of participants who work in or deliver services to Alamein residents</p>				
<b>Impact: Improve mental health and wellbeing</b>							
<ul style="list-style-type: none"> <li>• Development of a range of initiatives which promote mental health and social inclusion in response to identified needs.</li> <li>• Andover Family links project</li> </ul>	Mags Todd	Ongoing	<p>NI51 Effectiveness of child and adolescent mental health (CAMHS) services NI151 Overall Employment Rate LAANI142 Number of vulnerable people supported to maintain independent living LAANI134 Provide information &amp; support to older people to enable them to live independent Attendance levels for each initiative.</p> <p>NI51 Effectiveness of child and adolescent mental health (CAMHS) services</p>				
	Maggie Fisher Hampshire PCT Care Services	Ongoing					

<ul style="list-style-type: none"> <li>• Increase awareness and referrals to the YourLife project</li> </ul>	<p>Peta White, Hampshire PCT</p>	<p>Ongoing</p>	<p>NI151 Overall Employment Rate          LAANI142 Number of vulnerable people supported to maintain independent living Attendance levels by Alamein Residents</p>
<ul style="list-style-type: none"> <li>• Support people with mental health issues to return to work</li> </ul>	<p>Andover MIND (Debra Ramchurn)</p>	<p>Ongoing</p>	<p>NI151 Overall Employment Rate          LAANI142 Number of vulnerable people supported to maintain independent living</p>

Theme: SHOP

Co-ordinator: Brian Cowcher (archived info in se

parated document)

**OVERALL AIM:** Create a centralised venue (shop) to provide information, advice and act as a meeting point. (Base and face model)

Action	Who	When Year 1	Measurement (use LAAs where appropriate)
<p><b>Impact:</b></p> <ul style="list-style-type: none"> <li>Investigate funding and employment of shops support member of staff, maximising coverage but minimising cost</li> </ul> <p><b>Impact: More community engagement, better communication and information, improving skills of residents through use</b></p>	Brian Cowcher/Janet Blann	June 2008	Employment arrangements identified and recruitment process agreed
<ul style="list-style-type: none"> <li>Delivery of Outreach Service/surgeries (Housing Management, Income Recovery &amp; Community Involvement Teams, PCT, YISP, Andover Churches, Police, Andover Family Learning, Testway, TVBC)</li> </ul>	Kelly McArthur/ Jill Field/Hazel Bathie (TWH) TVBC Homeless Dept.	Start end August 2007	Regular surgery attendance on completion of unit
<ul style="list-style-type: none"> <li>Investigate a peer support model of workers to put event on.</li> </ul>	Marianne Piggott (TVBC)	Start end August 2007	